# Category 10

Since 1924, only 35 storms have grown monstrous enough to be classified as Category 5 hurricanes. In the span of two weeks in September 2017, the U.S. Virgin Islands suffered direct hits from two of them. This is our story of devastation and recovery.

The coverage received an honorable mention in the 2018 Associated Press Media Awards.



Daily News photo by IAN BROWN

St. Thomas residents begin to explore their island on Thursday after the passage of Hurricane Irma.

## Irma makes mark on V.I. history

By BRIAN O'CONNOR Daily News Staff

ST. THOMAS — The streets of St. Thomas are strewn with the wreckage of a million little Irmas.

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Community residents already were reaching out to each other as Irma's winds died down Wednesday night. Shortly after 5:30 p.m., the odd motorist and some pedestrians in Estate Thomas, Mandela Circle and at the edge of the Oswald Harris Court housing community on Wednesday were sharing stories of the apocalypse, Officers reported over the police radio one person dead on arrival at Tutu Hi-Rise housing community and other locations on St. Thomas. Another person may have been sucked through a window, according to police radio.

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Downed power lines and fallen trees require hours of back-tracking to walk the distance of a city block.

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Rain and saltwater spray and liquid propane gas were in the air.

Hurricane Irma — a record-setting Category 5 storm that rolled northeast past the U.S. and British Virgin Islands — overturned shipping containers, trucks and boats and pried walls from major structures including the Charlotte Kimelman Cancer Center and Cost-U-Less on St. Thomas.

At Mandela Circle, and along in other low-lying spots, saltwater mixed with the hurricane-fueled rains.

As the worst of the storm passed overhead, even police radio traffic fell off sharply.

Phone conversations with two V.I. Health Department Command Centers could not be made out. News from St. Croix was largely unobtainable, though odd details and pictures trickled through.

Police radio traffic indicated the windows on Schneider Hospital's top floor may have been blown open, allowing water into the hospital rooms. Patients on the fourth floor were being moved to lower floors, according to the radio.

At Oswald Harris Court, younger residents venturing out for the first time after the storm said other residents had mostly left before the storm.

From near the top of Raphune Hill, emergency lights were visible Wednesday night as the winds died down to 30-40 mph.

At about 6:30 p.m. Thursday, it was announced over police radio that the curfew had been extended for 24 hours.

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A car drives around debris in front of Banco Popular on St. Thomas on Thursday.





Armed security guards stand outside Pueblo Supermarket in Sub Base on Thursday afternoon. The chain brought in guards from Puerto Rico to prevent looting.



Sunlight lights the inside of the Frenchtown Post Office on Thursday afternoon after winds from Hurricane Irma ripped the roof off the building.

#### Emergency shelter locations, phone numbers

For those affected by Hurricane Irma, shelters have been established at the following locations:

#### St. Croix

St. Croix Educational Complex Herbert Grigg Home for the Aged Claude O. Markoe School

#### St. Thomas

E. Benjamin Oliver School Lockhart Elementary Nisky Moravian Church Knud Hansen Complex Sugar Estate Head Start Special Needs: Community Health Center

#### St. John

Bethany Methodist Church Julius Sprauve School

For assistance with senior

citizens or disabled transportation to shelters on St. Thomas, call **340-626-1942**, and on St. Croix call **340-626-3295**.

Residents can visit vialert. gov for emergency updates. For tourist-related emergency concerns, visit usviupdate. com, and for a special website dedicated to Hurricane Irma, visit informusvi.com.

For federal emergency information, visit ready.gov or listo.gov in Spanish.

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Water and debris - including a life preserver - fill the parking lot at Vitraco Mall on St. Thomas.



For information please contact VICA's office at 774-5984 on St. Thomas and 773-3075 on St. Croix.







Daily News photos by IAN BROWN

The canopy at Gas Works was heavily damaged by Hurricane Irma's winds.

#### Richard Branson rides out storm on Necker Island

The Associated Press

Among the people who hunkered down ahead of Hurricane Irma was Richard Branson, the head of the Virgin Group.

Branson owns small Necker island in the British Virgin Islands

and he had posted a blog entry saying he and friends have "experienced a night of howling wind and rain as Hurricane Irma edges

ever closer."

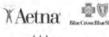
He says "the atmosphere is eerie but beautiful."

Like many in the region, Branson

says he and his group would shelter indoors as the storm hits, though his guests may have it better than most. They're headed for a concrete wine cellar.

He added: "I suspect there will be little wine left in the cellar when we all emerge."

















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ST CROIX ST J

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TORTOLA



Daily News photo by IAN BROWN

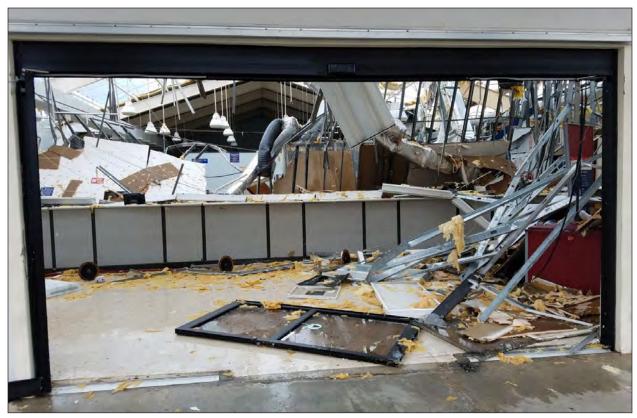
St. Thomas residents begin to explore their island on Sept. 7 after the passage of Hurricane Irma.

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At Mandela Circle, and along in other low-lying spots, saltwater mixed with the hurricane-fueled rains.

E. Benjamin Oliver Elementary School — chosen by officials before the storm as one of six shelters on St. Thomas — was evacuated before 6 p.m. because of flooding, and 67 people had to move through the worst of the storm, according to police radio traffic. Lockhart Elementary school, another shelter, showed no signs of being occupied shortly after dark. As the worst of the storm passed overhead, even police radio traffic fell off sharply.

Phone conversations with two V.I. Health Department Command Centers could not be made out. News from St. Croix was largely unobtainable, though odd details and pictures trickled through.

As U.S. military helicopters touched down and took off from the nearby pad, a woman shouted through the glass of Schneider Hospital that no one there was allowed in or out. An emergency medical technician who referred questions to staff said the inhabitants of the hospital were okay, though there were some leaks.

Police radio traffic indicated the windows on Schneider Hospital's top floor may have been blown open, allowing water into the hospital rooms. Patients on the fourth floor were being moved to lower floors, according to the radio.

At Oswald Harris Court, younger residents venturing out for the first time after the storm said other residents had mostly left before the storm.

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Water and debris — including a life preserver — fill the parking lot at Vitraco Mall on St. Thomas.

At about 6:30 p.m. Thursday, it was announced over police radio that the curfew had been extended for 24 hours.

On the East End of St. Thomas, damage, pedestrians and motorists were everywhere. At Independent Boat Yard, sailboats were toppled on each other and ribbons of metal hung off a construction site.

And as Irma obliterated cellular telephone, internet and cable television networks, even the most old-fashioned forms of communication were heavily damaged by the stomr as two of St. Thomas's three post offices sustained heavy damage.

Cell service through Sprint remained intact on the North Side of St. Thomas, but elsewhere was intermittent.

Internet connection through the publicly maintained Virgin Islands Next-Generation Network was unavailable.

Officials — concentrated on St. Croix ahead of the storm — were largely unreachable for comment late Wednesday and early Thursday.

With the new day on Thursday, came a sign of Virgin Islands spirit as volunteers — some workers at local construction firms — began immediately clearing road debris.

In the neighborhoods around Garden Street residents were struggling to survive Friday and said no one from any government agencies had come through to check on the elderly and infirm.

### Floodwaters receding, but downtown residents still waiting for aid, word from government

By SUZANNE CARLSON Daily News Staff

ST. THOMAS - Virgin Islanders are suffering in the wake of Hurricane Irma, with many desperate for food, water, cooking gas, medical care and information about when help might arrive.

Residents were wandering around the downtown waterfront area in a daze early Friday, looking for anything to eat or drink. The elderly had no means to get to a government shelter and no transportation was made available.

Many openly wondered whether aid was coming.

Police were instructing people to return to their homes because of a curfew order, but some did not have homes to

Nikole Mercer, 30, and her son were in their car parked on the waterfront near Windward Passage after an elderly neighbor's home caught fire in Miller

Sometime about 2 a.m., "she scream out fire," Mercer said.

The elderly woman said the fire had started about an hour earlier and she'd called 911 at least 45 minutes before but "no firetruck, nobody come.

Firetrucks were able to make their way up the debris-packed road, and Mercer said firefighters hooked up a smaller apparatus down the hill and ran a line up in an attempt to fight the fire.

The building was still smoldering about 7 a.m., and Mercer and other neighbors went to the waterfront to get away from the smoke.

Police told them to return to their homes, but "we told them that we can't go home," Mercer said.

In the neighborhoods around Garden Street residents were struggling to survive Friday and said no one from any government agencies had come through to check on the elderly and



Daily News photo by IAN BROWN

Philomena Giraud, 59, and her granddaughter, Sherlois Isidore, 10, struggle to keep their possessions dry after losing the roof to their Garden Street apartment.

Vincent Fenol, 27, moved to St. Thomas two years ago from Haiti and weathered the storm with family mem-

bers. A number of Haitian immigrants living in the area were helping each other recover from devastating flooding from guts that run between homes, but

basic supplies are scarce and quickly running out.

Residents are receiving mixed messages and rumors are flying about whether they can leave their homes during the curfew to seek out food and

See GARDEN STREET, page 3

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Daily News photos by IAN BROWN A local market was open on Garden Street despite the lack of power Friday

#### **GARDEN STREET**

water, and no one had received word about where distribution centers might be located and when they'll begin funneling supplies to the community.

One man walking through the area cursed helicopters that had been circling overhead all day for not bringing food and critical necessities. Fenol and Wendy Lubin, 25, said

the storm was terrifying, and the aftermath has left residents tense and uncertain about how they'll get through the coming days.

Fenol and several others showed where water had drained down from upland areas and turned the guts into a muddy deluge that rose several feet and poured into homes through doors and

Mykna Larame and Roselore Phebe, both 27, were cleaning the remnants of floodwater from the area and hand-washing and hanging clothes to dry outside.

A slurry of mud and rocks - at least 2 feet deep in some places - had settled over roads and made even foot travel difficult.

Residents have been scraping mud

Widel Poteau, 36, and Prince Dumitry, 37, said residents have been working hard to clear their own homes of mud, trash, spoiled food and damaged personal items, but there's nowhere to put debris and no communication from the government about what sort of support might be coming.

and dirty water out of their homes since the hurricane passed, and sewage and garbage is piling up in alleys, causing worry about the potential for disease and infection.

Nedalia Faroutine, 63, moved from Haiti about a decade ago. She said St. Thomas has been good to



Garden Street on St. Thomas was left covered in debris by Hurricane Irma.

her over the years.

But after Irma, Faroutine said she's struggling to feed herself and her husband, Octave, who was at Schneider Hospital receiving dialysis treatment Friday.

HURRICANE IRMA

Faroutine had a stockpile of beans and other basic foodstuffs, but no cooking gas and no way to get more. Her apartment is without electricity or running water, and she and others pleaded for officials to start distributing

supplies.
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They said they're hopeful the global

community will see how bad conditions have become for Virgin Islanders left devastated by Irma and offer help and funding throughout the recovery period.

Farther up the hill, Philom-ena Giraud, 59, hauled a mound of waterlogged toys, clothes and other personal items from her home Friday.

Born on St. Lucia, Giraud said she's been living on St. Thomas for 20 years, and at the time of the hurricane, she had family visiting, including her 10-yearold granddaughter Sherlois Isidore, who was staying for the summer.

Giraud, Isidore and two other family members crowded together in a closet as the hurricane bore down and tore a section of roof off the home. Much of the home was left flooded, and mangled corrugated steel and debris still lay in the walkways outside, wedged between apartments.

Giraud said she removed as much as she could, and she and family members have been salvaging whatever they can.

Isidore was supposed to return to St. Lucia to start school, but it's now unclear when she can leave the island and return to class.

Giraud said she's not sure what will happen in the coming days, but she's hoping to get back to work and repair the damage to her home.

"You need a roof over your head," Girand said

While recovering from the storm damage will be long and arduous, Giraud said she's grateful for what's

'We have life," Giraud said. Contact Suzanne Carlson at 340-714-9122 or email scarlson@dailynews.vi.

The Virgin Islands

A Pulitzer Prize-Winning Newspaper

ST CROIX

TORTOL A



Daily News photo by IAN BROWN

Philomena Giraud, 59, and her granddaughter, Sherlois Isidore, 10, struggle to keep their possessions dry after losing the roof to their Garden Street apartment.

## Floodwaters receding, but downtown residents still waiting for aid

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Daily News photo by IAN BROWN

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Police were instructing people to return to their homes because of a curfew order, but some did not have homes to return to.

In the neighborhoods around Garden Street residents were struggling to survive and said no one from any government agencies had come through to check on the elderly and infirm.

Vincent Fenol, 27, moved to St. Thomas two years ago from Haiti and weathered the storm with family members. A number of Haitian immigrants living in the area were helping each other recover from



devastating flooding from guts that run between homes, but basic supplies are scarce and quickly running out.

Residents were receiving mixed messages and rumors were flying about whether they can leave their homes during the curfew to seek out food and water, and no one had received word about where distribution centers might be located and when they'll begin funneling supplies to the community.

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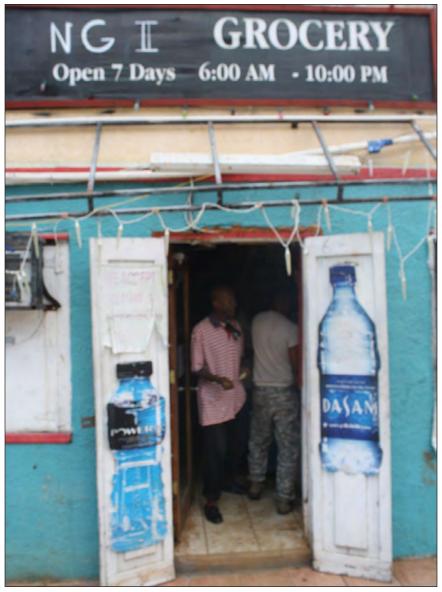
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 $$\operatorname{Daily}\nolimits$  News photo by IAN BROWN A local market was open on Garden Street despite the lack of power Friday afternoon.

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"We have life," Giraud said.

# Sugar Estate residents trapped without power, running water

By SUZANNE CARLSON Daily News Staff

ST. THOMAS — About 100 residents of the Sugar Estate senior housing community in Estate Thomas are in desperate need of donations and volunteer help, as residents have been without electricity or running water in their units since Hurricane Irma hit.

Maintenance supervisor Dennis Morris has been working nonstop to keep the 80-unit complex running and make sure residents are safe and cared for, but he said Tuesday that there is a dire need for assistance.

"We need help," Morris said. "It's just me alone here, nobody else here."

Morris and his wife Rhea live and work on the property, and have been doing everything they can to get residents what they need.

A generator is powering common areas but does not provide electricity for individual units, which are only equipped with electronic microwaves and stoves, so residents have been unable to cook. One building has six floors and the other has five, and without power to the elevators, residents with limited mobility have been unable to leave.

The units also have no running water, so twice a day at around 10 a.m. and 4 p.m., Morris has been hauling buckets of water from the cistern and carrying it upstairs to each of the 80 units so residents can bathe and flush their toilets.

Morris said he's exhausted but has no choice but to keep going.

"I have to do it, I have to take care of my people," Morris said. "I check on them every day."

Without a curfew pass, Morris said it's been nearly impossible to leave the complex and seek supplies, given the midday gridlock when the curfew is lifted from noon to 6 p.m. Still, he's been trying, but police have stopped him from being on the road before noon.

"Every morning I go to get something, they send me back," Morris said.

The property is owned by a private company on the mainland, and residents receive Section 8 housing sup-



Daily News photo by SUZANNE CARLSON Dennis Morris, maintenance supervisor for Sugar Estate senior residence, shows the grill and make-shift kitchen he and his wife have set up to feed about 100 residents while they wait for power to be restored. The grill needs more propane gas, residents are running out of food, and Morris said he's welcoming any and all donations of food and supplies, including cleaning and hydiene items.

port. Some have families on island that have been bringing them what supplies they can, but most are relying on the help and kindness of Morris and fellow residents like Vivian Allen, 72.

Allen was one of the complex's first residents when it opened in March 2016, and said she and the other younger residents have been delivering tea and johnny cakes to those with limited mobility.

"We're helping each other," Allen said. "We have many seniors who cannot help themselves."

Allen said she's out of food and has no way to refrigerate the insulin she takes twice a day. She doesn't drive and has no way to get to her eye doctor in Nisky Center, and many residents – despite being within sight of Schneider Hospital – are in need of medical care but have no way to access it.

The Red Cross first checked on the property on Monday afternoon, when a woman brought water that Morris distributed to residents.

"They didn't know we were here," Allen said.

Red Cross volunteers returned Tuesday morning and said they would be back with food and more water, and Allen said residents are hopeful the supplies will arrive soon.

The wait for aid has been excruciat-

"Sometimes we felt like we were forgotten." Allen said.

Beyond food and water, Allen said many residents are in desperate need of cleaning supplies like Clorox and Pine Sol, deodorant, toilet paper, wipes, soap, toiletries, all different sizes of batteries, including C-cells so residents can power their radios, and battery-powered lights so they don't have to sit in the dark at night.

Resident Victor Joseph, 67, said he's long complained to management that the generator should power individual units as well as common spaces, and was upset that residents are having to struggle through without power and running water.

Morris said the building is run by a private mainland company, and in the meantime, they're trying to make do as best they can. Despite the lack of power, the building itself withstood the hurricane remarkably well.

Morris said he was hoping to get a shipment of diesel for the generator Tuesday, and Sen. Marvin Blyden said he would try to bring more propane for the gas grill, which is nearly out of fuel. Any additional propane tanks would be welcome and appreciated.

"Anything is a help, I won't send nothing back through the door, this is the time I accept everything," Morris

Morris said he's also in desperate need of volunteers to help cook for the residents, and to haul water twice a day at around 10 a.m. and 4 p.m. Anyone looking to help can show up at the complex, which is a yellow and white building located behind Schneider Hospital just up the hill to the right of Foothills, or call Morris at 340-513-9284.

## Inter Island Boat Services, Inc.

Tortola		
Departs Red Hook / St. John	Day	West End, Tortola
7:15 a.m. / Non-Stop	Mon - Sun	8:00 a.m.
8:00 a.m. / 8:30 a.m.	Mon - Sun	9:15 a.m.
11:00 a.m. / 11:30 a.m.	Mon - Sun	12:15 p.m.
3:00 p.m. / 3:30 p.m.	Mon - Thurs, Sat	4:15 p.m.
4:00 p.m. / 4:30 p.m.	Sun	5:15 p.m.
4:30 p.m. / Non-Stop	Mon - Sun	_
4:30 p.m. / 5:00 p.m.	Fri	5:30 p.m.

#### Virgin Gorda

Thursdays & Sundays
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Departs Red Hook, St. Thomas	Departs St. John	Departs Virgin Gorda
8:00 a.m.	8:30 a.m.	3:00 p.m.

#### Anegada

1st Sunday of Month (by reservation only)

Departs Red Book, St. Thomas	Departs St. John	Departs Anegada
7:30 a.m.	8:00 a.m.	4:00 p.m.

#### Jost Van Dyke

Departs Red Hook, St. Thomas	Departs St. John	Departs Jost Van Dyke	
8:00 a.m. (Fri & Sun)	8:30 am. (Fri & Sun)	9:15 a.m. (Fri & Sun)	
2:00 p.m. (Fri)	2:20 p.m. (Fri)	3:00 p.m. (Fri)	
4:00 p.m. (Sun)	4:30 p.m. (Sun)	5:30 p.m. (Sun)	
Mon - Wed & Sat			
8:00 a.m.	8:30 a.m.	9:15 a.m.	
3:00 n m	3:30 n m	4:00 n m	

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TORTOL A



Daily News photo by SUZANNE CARLSON

Dennis Morris, maintenance supervisor for Sugar Estate senior residence, shows the grill and make-shift kitchen he and his wife have set up to feed about 100 residents while they wait for power to be restored. The grill needs more propane gas, residents are running out of food, and Morris said he's welcoming any and all donations of food and supplies, including cleaning and hygiene items.

## Sugar Estate residents trapped without power, running water

#### By SUZANNE CARLSON

Daily News Staff

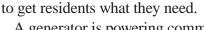
ST. THOMAS — About 100 residents of the Sugar Estate senior housing community in Estate Thomas are in desperate need of donations and volunteer help, as residents have been without

electricity or running water in their units since Hurricane Irma hit.

Maintenance supervisor Dennis Morris has been working nonstop to keep the 80-unit complex running and make sure residents are safe and cared for, but he said Tuesday that there is a dire need for assistance.

"We need help," Morris said. "It's just me alone here, nobody else here."

Morris and his wife Rhea live and work on the property, and have been doing everything they can





A generator is powering common areas but does not provide electricity for individual units, which are only equipped with electronic microwaves and stoves, so residents have been unable to cook. One building has six floors and the other has five, and without power to the elevators, residents with limited mobility have been unable to leave.

The units also have no running water, so twice a day at around 10 a.m. and 4 p.m., Morris has been hauling buckets of water from the cistern and carrying it upstairs to each of the 80 units so residents can bathe and flush their toilets.

Morris said he's exhausted but has no choice but to keep going.

"I have to do it, I have to take care of my people," Morris said. "I check on them every day."

Without a curfew pass, Morris said it's been nearly impossible to leave the complex and seek supplies, given the midday gridlock when the

curfew is lifted from noon to 6 p.m. Still, he's been trying, but police have stopped him from being on the road before noon.

"Every morning I go to get something, they send me back," Morris said.

The property is owned by a private company on the mainland, and residents receive Section 8 housing support. Some have families on island that have been bringing them what supplies they can, but most are relying on the help and kindness of Morris and fellow residents like Vivian Allen, 72.

Allen was one of the complex's first residents when it opened in March 2016, and said she and the other younger residents have been delivering tea and johnny cakes to those with limited mobility.

"We're helping each other," Allen said. "We have many seniors who cannot help themselves."

Allen said she's out of food and has no way to refrigerate the insulin she takes twice a day. She doesn't drive and has no way to get to her eye doctor in Nisky Center, and many residents – despite being within sight of Schneider Hospital – are in need of medical care but have no way to access it.

The Red Cross first checked on the property on Monday afternoon, when a woman brought water that Morris distributed to residents.

"They didn't know we were here," Allen said.

Red Cross volunteers returned Tuesday morning and said they would be back with food and more water, and Allen said residents are hopeful the supplies will arrive soon.

The wait for aid has been excruciating.

"Sometimes we felt like we were forgotten," Allen said.

Beyond food and water, Allen said many residents are in desperate need of cleaning supplies like Clorox and Pine Sol, deodorant, toilet paper, wipes, soap, toiletries, all different sizes of batteries, including C-cells so residents can power their radios, and battery-powered lights so they don't have to sit in the dark at night.

Resident Victor Joseph, 67, said he's long complained to management that the generator should power individual units as well as common spaces, and was upset that residents are having to struggle through without power and running water.

Morris said the building is run by a private mainland company, and in the meantime, they're trying to make do as best they can. Despite the lack of power, the building itself withstood the hurricane remarkably well.

Morris said he was hoping to get a shipment of diesel for the generator Tuesday, and Sen. Marvin Blyden said he would try to bring more propane for the gas grill, which is nearly out of fuel. Any additional propane tanks would be welcome and appreciated.

"Anything is a help, I won't send nothing back through the door, this is the time I accept everything," Morris said.

Morris said he's also in desperate need of volunteers to help cook for the residents, and to haul water twice a day at around 10 a.m. and 4 p.m. Anyone looking to help can show up at the complex, which is a yellow and white building located behind Schneider Hospital just up the hill to the right of Foothills, or call Morris at **340-513-9284**.



An uprooted tree rests in the field of Joseph Gomez Elementary School in Anna's Retreat on Wednesday. The wreckage of the Tutu Hi-Rise housing community is visible from every street in Anna's Retreat.

### Anna's Retreat still reeling one week after Irma

By BRIAN O'CONNOR Daily News Staff

ST. THOMAS — Lights have blinked on in some sections of St. Thomas, and signs of life ranging from shopping carts to gas lines to ATM use have returned.

However, in sections of Anna's Retreat, Hurricane Irma could have happened vesterday.

Numerous houses still lacked

ing into Anna's Retreat from the Tutu area was still rendered impassable by a large fallen power pole. The only access was through the parking lot of the Giant Furniture store. At least one group of residents reached by The Daily News on Wednesday said they had no food and only limited water.

Heavily damaged sections of the Tutu Hi-Rise housing community

loom over the heavily damaged portions of Joseph Gomez Elementary School

Resident Jacqueline Mesidor was uncertain of what to do next.

"I don't know what I do now," she said. "I just livin' here now. So now, I don't know what I do after."

Government officials are sometimes visible, but they don't stop,

Mesidor said. Mesidor and a few other residents survived the storm in her house, like Jimmy Brute.

"We went in the living room, then the roof come off, then we run in the bathroom, and we hold on to the door, and the wind was pushing it, pushing," he said. "We couldn't do nothing so we tried to get out. Through the storm."

Wilelmine Bien-Aime detailed the things they needed.

"So now we need help," she said.

"We need water, we need food. We need everything.

Bien-Aime, Mesidor, and Brute all said the story was the same for all of the neighbors they had seen.

Mesidor — who has spent several nights sleeping in a bedroom under a tarp in the one remaining untouched room of her house she was hoping to get shelter.

See ANNA'S RETREAT, page 3

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#### ANNA'S RETREAT

CONTINUED FROM PAGE 2

"You try to get some small place, a small home, I could sleep there," she said.

Mesidor was drying clothes on a felled power line that runs through her front yard.

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Across the street from Mesidor's
house, John Petersen measured progress in plywood.

The rooftop came off," he said. "I'm trying to put the plywood on piece by piece. I'm trying to put a tarpaulin over it so in case it starts to rain it don't leak."

Petersen's big critique of the government's response so far was the distribution lines.

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The long lines for distribution were a frequent sore spot, Petersen said

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Petersen said some trucks and heavy equipment had shown up in the early days, but most encounters with government officials had been limited to the occasional drive-through.

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Maureen Byam was upset that

two power poles had damaged a combination beauty shop, grill, and bar that her father co-owns. One destroyed a small entertaining room that she kept at one end of the complex in the area. The other had fallen into the main entryway of the business, meaning the only option to resume grilling was to set up in the street.

"Our property would have gone without incident, except for this right her out of the store room," she said. "This is the major damage that's preventing us from actually

getting back up into business."

Byam has been sleeping in the wreckage to keep looters away. She said she's seen looters don't seem to know the roads well enough to navigate the neighborhoods — hitting other businesses

at night.
"This is a straight-up martial law environment," she said.

Contact Brian O'Connor at 340-714-9130 or email boconnor@dailynews.vi.



Hurricane Irma devastated Jacqueline Mesidor's home in Anna's Retreat.





Anna's Retreat resident Maureen Byam stands on the edge of what used to be a small entertaining room and apartment Wednesday. Byam said her property likely would have survived unscathed if not for two utility poles that collapsed onto the complex of stores near Joseph Gomez Elementary.

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TORTOL A

'We need water, we need food. We need everything.'

- Wilelmine Bien-Aime, Tutu Hi-Rise resident



Daily News photo by BRIAN O'CONNOR

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# Anna's Retreat still reeling one week after Irma

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However, in sections of Anna's Retreat, Hurricane Irma could have happened yesterday. Numerous houses still lacked tarps. The main thoroughfare leading into Anna's Retreat from the



Daily News photo by BRIAN O'CONNOR

Anna's Retreat resident Maureen Byam stands on the edge of what used to be a small entertaining room and apartment Wednesday. Byam said her property likely would have survived unscathed if not for two utility poles that collapsed onto the complex of stores near Joseph Gomez Elementary.



Tutu area was still rendered impassable by a large fallen power pole. The only access was through the parking lot of the Giant Furniture store. At least one group of residents reached by The Daily News on Wednesday said they had no food and only limited water.

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Bien-Aime, Mesidor, and Brute all said the story was the same for all of the neighbors they had seen.

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Daily News photos by BRIAN O'CONNOR

Jacqueline Mesidor and Jimmy Brute describe how winds from Hurricane Irma demolished the house around them on Sept. 6. Anna's Retreat was still struggling to find its footing a week after Irma retreated.

Petersen said he didn't put much stock in forecasts showing Hurricane Jose could possibly hit the territory.

"I don't think God would have been so cruel," he said. "This is cruel enough."

Maureen Byam was upset that two power poles had damaged a combination beauty shop, grill, and bar that her father co-owns. One destroyed a small entertaining room that she kept at one end of the complex in the area. The other had fallen into the main entryway of the business, meaning the only option to resume grilling was to set up in the street.

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ABOARD THE USS KEARSARGE - Under normal circumstances, the sailors aboard the USS Kearsarge would be training for their primary job putting Marines ashore in an amphibious operation to attack a target, and support them until the mission's done

But it's not normal circumstances that brought the USS Kearsarge and the other ships of the U.S. Navy's Expeditionary Strike Group 2 — otherwise known as ESG-2 — to the waters of the U.S. Virgin Islands.

However, its capabilities for war mesh almost perfectly with the strike group's current mission - assisting in recovery efforts on St. Thomas and St. John, recently ravaged by the Category 5 winds from Hurricane Irma.

"We're always preparing for the full range of military operations from what we call 'the high-end kinetic warfight,' all the way back to what we also prepare ourselves for -– humanitarian assistance and disaster relief," said Adm. Jeffrey Hunter, commander of ESG-2.

"I like to view the Navy as we generate influence. We're forward deployed, we're present, we're responsive, we're flexible and we're always out there, and things can happen — a tsunami for example. We just happen to be in the right place at the right time to go in and provide an initial response, and lend and render support.

'We're mariners, even the Marines, and when someone's in distress, it's an expectation that you render assistance to someone in distress. That's kind of in our DNA," he said. "We can help people in need, and we've got unique capabilities.

#### The deployment

The USS Kearsarge, an amphibious assault ship, and its supporting ships in ESG-2 - the USS Oak Hill, a dock landing ship, and USS Wasp, also an amphibious assault ship — have been stationed in and around St. Thomas and St. John for more than a week as part of the overall U.S. Department of Defense's relief efforts.

For example, C-17 and C-130 cargo planes from the U.S. Air Force have made regular runs to Rohlsen Airport on St. Croix and King Airport on St. Thomas delivering equipment and supplies; while the U.S. Army has supplied helicopters and medical and engineering personnel. But it's been the U.S. Navy and U.S. Marine

Corps that have taken on the greatest task, especially on St. John, which was hit hard by Hur-

The USS Kearsarge, stationed off the southeastern corner of St. Thomas, has deployed troops from the 26th Marine Expeditionary Unit to St. Thomas to assist with rescue and recovery



Daily News photo by BILL KISER A UH-1 Huev and SH-60 Seahawk helicopters prepare to take off from the USS Kearsarge on Saturday off the Virgin Islands. The Wasp-class amphibious assault ship is part in the U.S. military's rescue and recovery effort in the territory.

efforts there, and its MH-60 and MH-53 heavylift helicopters and MV-22 Osprey tilt-rotor aircraft of the 2nd Marine Aircraft Wing and the ship's three Landing Craft Utility — otherwise known as LCUs — moved personnel and supplies to St. John in the relief efforts there.

"We train for this mission, and we've done it for many, many years," said Col. Farrell Sullivan, commanding officer of the 26th Marine Expeditionary Unit, based at Camp Lejeune, N.C. "Not just for support to CONUS [Continental United States | response, but for foreign disaster relief, like what happened in Indonesia with the tsunami.

"You go back and look at all the big ones that have happened, particularly in the Pacific and earlier than Katrina, you'll see that Army, Navy, Air Force, Marines — they've all been a part of it," Sullivan said.

The USS Oak Hill, stationed in the channel between St. Thomas and St. John, has used its LCUs and Light Amphibious Resupply Cargo vehicles - called LARCs, a wheeled amphibious truck that can carry up to 5 tons of supplies — to move equipment, personnel and cargo to areas of St. John that are largely inaccessible by vehicles, such as the Coral Bay.

"The Navy-Marine Corps team is ideally suited for something like this," Hughes said. "We come in here with the ability to generate effects with 20-plus tilt-rotor aircraft and helicopters that can go in. We've got landing craft that can move bulk equipment and allow the Marines and Seabees to establish themselves

"We've got the ability to really address this problem from the land, the sea and the air, and command and control it from a sea base."

Both the USS Kearsarge and USS Oak Hill deployed out of Naval Station Norfolk in Virginia on Aug. 30 to assist with the rescue and relief efforts off the Texas coast in the wake of Hurricane Harvey, a Category 4 hurricane that hit the region in late August.

But those plans changed when Hurricane Irma ripped through the Caribbean, demolishing Barbuda, the British Virgin Islands, and St. Thomas and St. John with winds greater than

According to Hughes, the USS Wasp was already in the region on a regularly-scheduled deployment when the hurricane approached.

We were watching their track to make sure if they had storm avoidance," Hughes said. "But it was one of those things Navy's mission in USVI is outside the norm as Irma looked like it was going to make landfall, we said 'Okay, why don't you get to safe haven and hold.'

"As soon as that storm came through, they came right back up. They were flying helicopters into St. Thomas at first light on the morning after the storm."

The USS Kearsage and USS Oak Hill were redeployed immediately after, arriving in the territory's waters two days later, with the Marines and helicopters in operation almost im-

The USS Wasp, which was not carrying landing craft as part of its deployment, moved to a position between St. Thomas and St. Croix, and is serving as a mid-point stop for helicopters carrying cargo and personnel between the islands.

"That's what makes the Kearsarge, the Wasp and the Oak Hill such a unique capability in these kind of events," Sullivan said. "We call it a 'sea base.' It allows us to not put a big footprint on the ground, and impose of the local population and local authorities who already have enough to do. Everything that we need we can flow from the ship, or bring back to the ship."

#### The coordination

Hughes made one thing very clear - the U.S. military is not in charge of the rescue and recovery operations in the U.S. Virgin Islands.

That job is in the hands of the USVI government and its agencies, and the Federal Emergency Management Administration, otherwise known as FEMA.

The military's role — in particular what the Marines and sailors, the helicopters and landing craft, of ESG-2 - is to provide the support in areas that the government agencies don't have the needed capabilities.

"I had some time with Katrina and now

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#### NAVY

CONTINUED FROM PAGE 8

here," Hughes said. "We just can't show up somewhere and start doing stuff. The lead federal agency, in this case FEMA, we work very closely with them, and we won't do things unless we receive tasking from them. We're equally mindful of working through the governor of the territory of the Virgin Islands."

That's Hughes' job - not only commanding the strike group, but coordinating with the various federal and local government entities.

'All the while, I'm communicating with all of our partners," he said. "FEMA is the lead federal agency, and we work with them through the DoD [Department of Defense] chain of command; and the Title 32 forces such as the National Guard and Reserves, and

helping bring all that to bear.

I have great connectivity with the adjutant general and the dual-status command," he said, referring to the head of the V.I. National Guard. "I'm in contact with them five times a day, either by voice or email from here, and I fly in and see them a lot.

I wouldn't necessarily say we train to do this mission, but the same things that we train to do our forward deploy missions come into play - planning, execution, professionalism, risk management, teamwork, relationship building. All of that stuff is vital for that, and it's vital for this mission as well."

There will be a time, Hughes said, where those Navy ships that people can see sitting just offshore of St. Thomas and St. John won't be there - and that will be a good thing, he added.

"Again, this is not our primary thrust, but we add a very unique initial re-

sponse capability," Hughes said. "Then, over time, other people that come in who are more suitably equipped in this mission area, we do a handoff and they pick it up and run with it.

"We work through a structure, and we have this big partnership arrangement where there's certain things we can do to help, and some other things that somebody else might be suited for. But when you bring it all together ... at the end of the day, we have unity of effort. We all work together to match the right capabilities to the highest-priority needs."

#### The satisfaction

One thing may slow the U.S. military's operations down in the territory the approaching Hurricane Maria.

Course predictions from the National Hurricane Center have the storm tracking just to the south of St. Croix, with estimated arrival Wednesday morning.

"We'll probably pull out sometime Tuesday," Hughes said. "But once the storm passes, we'll be right back here, conducting operations.

Why? Because it's a job they've been ordered to do — yet it's one that's providing a certain sense of satisfaction among the officers and enlisted ranks alike.

"It's nice to know that we can just help people, and not just be training for a wartime effort," said Petty Officer 2nd Class Jordan Gilles of Edmond, Okla., a member of a LARC crew. "It shows that we can get out there and help other countries in disaster relief too, we're not just helping our own. We can go out and help anybody. We're not just a force to be reckoned with by our enemies, we're also a helping force for other people."

Said Sullivan: "The Marines and sailors who have gone ashore to clear routes, deliver supplies, to help organize airfields, all the things that have happened, it's not easy work — it's hot out there. But they're interacting with the local population, and the message they've gotten back from the people is 'thank you; the fact that you're here lets us know that we're not forgotten.'

The sense of pride, motivation and focus that's generated in our Marines and sailors has exceeded my expectations," he said. "They've been decisively engaged, and they love being able to help fellow Americans."

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A Navy crewman aboard of SH-60 Seahawk helicopter from the USS Kearsarge looks out the side door as it overflies the Myrah Keating Smith Community Heath Center on St. John on Saturday.



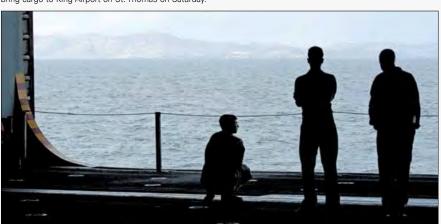
Daily News photo by BILL KISER A Navy landing craft carries a load of trucks and other equipment toward the stern loading well of the USS Kearsarge on Saturday.

Adm. Jeff Hughes, center, commander of the. Navy's Expeditionary Strike Group 2, talks with a team of Virgin Islands National Guardsmen on St. John.





While a U.S. Marine Corps CH-53 helicopter waits permission to take off, a pair of U.S. Army UH-60 Blackhawk helicopters bring cargo to King Airport on St. Thomas on Saturday.



A group of Navy sailors look out toward St. Thomas from one of the open elevator doors of the USS Kearsarge.

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TORTOL A



Daily News photo by BILL KISER

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"We're always preparing for the full range of military operations from what we call 'the highend kinetic warfight,' all the way back to what we also prepare ourselves for — humanitarian assistance and disaster relief," said Adm. Jeffrey Hughes, commander of ESG-2.

"I like to view the Navy as we generate influence. We're forward deployed, we're present, we're responsive, we're flexible and we're always out there, and things can happen — a tsunami for example. We just happen to be in the right place at the right time to go in and provide an initial response, and lend and render support.

"We're mariners, even the Marines, and when someone's in distress, it's an expectation that you render assistance to someone in distress. That's kind of in our DNA," he said. "We can help people in need, and we've got unique capabilities."

#### The deployment

The USS Kearsarge, an amphibious assault ship, and its supporting ships in ESG-2 — the USS Oak Hill, a dock landing ship, and USS Wasp, also an amphibious assault ship — have been stationed in and around St. Thomas and St. John for more than a week as part of the overall U.S. Department of Defense's relief efforts.

For example, C-17 and C-130 cargo planes from the U.S. Air Force have made regular runs to Rohlsen Airport on St. Croix and King Airport on St. Thomas delivering equipment and supplies; while the U.S. Army has supplied helicopters and medical and engineering personnel.

But it's been the U.S. Navy and U.S. Marine Corps that have taken on the greatest task, especially on St. John, which was hit hard by Hurricane Irma.

The USS Kearsarge, stationed off the southeastern corner of St. Thomas, has deployed troops from the 26th Marine Expeditionary Unit to St. Thomas to assist with rescue and recovery efforts there, and its MH-60 and MH-53 heavy-lift helicopters and MV-22 Osprey tilt-rotor aircraft of the 2nd Marine Aircraft Wing and the ship's three Landing Craft Utility — otherwise known as LCUs — moved personnel and supplies to St. John in the relief efforts there.

"We train for this mission, and we've done it for many, many years," said Col. Farrell Sullivan,



Daily News photo by BILL KISER

While a U.S. Marine Corps CH-53 helicopter waits permission to take off, a pair of U.S. Army UH-60 Blackhawk helicopters bring cargo to King Airport on St. Thomas on Saturday.

commanding officer of the 26th Marine Expeditionary Unit, based at Camp Lejeune, N.C. "Not just for support to CONUS [Continental United States] response, but for foreign disaster relief, like what happened in Indonesia with the tsunami.

"You go back and look at all the big ones that have happened, particularly in the Pacific and earlier than Katrina, you'll see that Army, Navy, Air Force, Marines — they've all been a part of it," Sullivan said.

The USS Oak Hill, stationed in the channel between St. Thomas and St. John, has used its LCUs and Light Amphibious Resupply Cargo vehicles — called LARCs, a wheeled amphibious truck that can carry up to 5 tons of supplies — to move equipment, personnel and cargo to areas of St. John that are largely inaccessible by vehicles, such as the Coral Bay.

"The Navy-Marine Corps team is ideally suited for something like this," Hughes said. "We come in here with the ability to generate effects with 20-plus tilt-rotor aircraft and helicopters that can go in. We've got landing craft that can move bulk equipment and allow the Marines and Seabees to establish themselves on shore.

"We've got the ability to really address this problem from the land, the sea and the air, and



Daily News photos by BILL KISER

A group of Navy sailors look out toward St. Thomas from one of the open elevator doors of the USS Kearsarge.

command and control it from a sea base."

### ESG-2 underway

Both the USS Kearsarge and USS Oak Hill deployed out of Naval Station Norfolk in Virginia on Aug. 30 to assist with the rescue and relief efforts off the Texas coast in the wake of Hurricane



A Navy landing craft carries a load of trucks and other equipment toward the stern loading well of the USS Kearsarge on Saturday.

Harvey, a Category 4 hurricane that hit the region in late August.

But those plans changed when Hurricane Irma ripped through the Caribbean, demolishing Barbuda, the British Virgin Islands, and St. Thomas and St. John with winds greater than 185 mph.

According to Hughes, the USS Wasp was already in the region on a regularly-scheduled deployment when the hurricane approached.

"We were watching their track to make sure if they had storm avoidance," Hughes said. "But it was one of those things Navy's mission in USVI is outside the norm as Irma looked like it was going to make landfall, we said 'Okay, why don't you get to safe haven and hold.'

"As soon as that storm came through, they came right back up. They were flying

helicopters into St. Thomas at first light on the morning after the storm."

The USS Kearsage and USS Oak Hill were redeployed immediately after, arriving in the territory's waters two days later, with the Marines and helicopters in operation almost immediately.



Daily News photo by BILL KISER

A Navy crewman aboard of SH-60 Seahawk helicopter from the USS Kearsarge looks out the side door as it overflies the Myrah Keating Smith Community Heath Center on St. John on Saturday.

The USS Wasp, which was not carrying landing craft as part of its deployment, moved to a position between St. Thomas and St. Croix, and is serving as a mid-point stop for helicopters carrying cargo and personnel between the islands.

"That's what makes the Kearsarge, the Wasp and the Oak Hill such a unique capability in these kind of events," Sullivan said. "We call it a 'sea base.' It allows us to not put a big footprint on the ground, and impose of the local population and local authorities who already have enough to do. Everything that we need we can flow from the ship, or bring back to the ship."

#### The coordination

Hughes made one thing very clear — the U.S. military is not in charge of the rescue and recovery operations in the U.S. Virgin Islands.

That job is in the hands of the USVI government and its agencies, and the Federal Emergency Management Administration, otherwise known as FEMA.

The military's role — in particular what the Marines and sailors, the helicopters and landing craft, of ESG-2 — is to provide the support in areas that the government agencies don't have the needed capabilities.

"I had some time with Katrina and now here," Hughes said. "We just can't show up somewhere and start doing stuff. The lead federal agency, in this case FEMA, we work very closely with them, and we won't do things unless we receive tasking from them. We're equally mindful of working

through the governor of the territory of the Virgin Islands."

That's Hughes' job — not only commanding the strike group, but coordinating with the various federal and local government entities.

"All the while, I'm communicating with all of our partners," he said. "FEMA is the lead federal agency, and we work with them through the DoD [Department of Defense] chain of command; and the Title 32 forces such as the National Guard and Reserves, and helping bring all that to bear.

"I have great connectivity with the adjutant general and the dual-status command," he said, referring to the head of the V.I. National Guard. "I'm in contact with them five times a day, either by voice or email from here, and I fly in and see them a lot.

"I wouldn't necessarily say we train to do this mission, but the same things that we train to do our forward deploy missions come into play — planning, execution, professionalism, risk management, teamwork, relationship building. All of that stuff is vital for that, and it's vital for this mission as well."

There will be a time, Hughes said, where those Navy ships that people can see sitting just offshore of St. Thomas and St. John won't be there — and that will be a good thing, he added.

"Again, this is not our primary thrust, but we add a very unique initial response capability," Hughes said. "Then, over time, other people that come in who are more suitably equipped in this mission area, we do a handoff and they pick it up and run with it.

"We work through a structure, and we have this big partnership arrangement where there's certain things we can do to help, and some other things that somebody else might be suited for. But when you bring it all together ... at the end of the day, we have unity of effort. We all work together to match the right capabilities to the highest-priority needs."

### The satisfaction

One thing may slow the U.S. military's operations down in the territory — the approaching Hurricane Maria.

Course predictions from the National Hurricane Center have the storm tracking just to the south of St. Croix, with estimated arrival Wednesday morning.

"We'll probably pull out sometime Tuesday," Hughes said. "But once the storm passes, we'll be right back here, conducting operations."

Why? Because it's a job they've been ordered to do — yet it's one that's providing a certain sense of satisfaction among the officers and enlisted ranks alike.

"It's nice to know that we can just help people, and not just be training for a wartime effort," said Petty Officer 2nd Class Jordan Gilles of Edmond, Okla., a member of a LARC crew. "It shows that we can get out there and help other countries in disaster relief too, we're not just helping our own. We can go out and help anybody. We're not just a force to be reckoned with by our enemies, we're also a helping force for other people."

Said Sullivan: "The Marines and sailors who have gone ashore to clear routes, deliver supplies, to help organize airfields, all the things that have happened, it's not easy work — it's hot out there. But they're interacting with the local population, and the message they've gotten back from the people is 'thank you; the fact that you're here lets us know that we're not forgotten.'

"The sense of pride, motivation and focus that's generated in our Marines and sailors has exceeded my expectations," he said. "They've been decisively engaged, and they love being able to help fellow Americans."

### St. Croix barely escapes worst of Maria's wrath

By BRIAN O'CONNOR Daily News Staff

ST. CROIX — Hurricane Maria's eye may not have just missed St. Croix by a scant 10 miles — but the Category 5 storm left its mark almost everywhere on the island.

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Page 8

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Maria's wrath

Maria leaves

St. Croix with

a working

hospital

Page 11

Harwood

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Page 11

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Charles

Gov. Mapp

Howling winds began about 10 p.m. Tuesday night four hours after a government-ordered curfew set in - and did not retreat until after dawn.

The worst of the storm had passed by about 9 a.m., although gusts of strong wind continued throughout most of Wednesday.

Weather stations at Sandy Point National Wildlife Refuge and Cotton Valley - on the west end of the island, where Maria did the

most damage as it passed through reported sustained winds of 99 to 104 mph with gusts of 137 mph.

Everywhere The Daily News went on Wednesday, the most common question was how did Maria compare with Irma, whose eyewall raked St. Thomas and St. John on Sept. 6.

Cell phone service stayed active on St. Croix throughout Maria's passing, and Luis Hospital remained intact and operational. Cell service on St. Thomas still remains sporadic and patchy and all of the patients have been evacuated from Schneider Hospital, which officials are saying is unusable and could require being

On in the southwestern end of Frederiksted, the hotel nearest the storm was expecting to salvage the tourism season.

"Wooden structures on the second floor on the water, and it's amazing they weren't more damaged," said Paul Benedict, the business owner of Cottages by the Sea. He was able to get sandbags at the cracks in the doors.

One building at the hotel was rebuilt following Hurricane Hugo, but



Daily News Photo BY BRIAN O'CONNOR

A large V.I. National Guard truck drives through ponded water on the Melvin Evans Highway on Wednesday afternoon in St. Croix. A combination of water and a downed power line reduced traffic to one lane until a guardsman cut the power line with a pair of bolt cutters.

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And the storm chose its victims at

Well-to-do neighborhoods in the southern section of mid-island appeared nearly unscathed, while densely populated areas in and around Frederiksted were heavily damaged.

The University of the Virgin Islands Research and Technology Park building was almost totally destroyed.

However, Gillian Marcelle, the RT Park's director, was upbeat. She hadn't yet made a trip to the central campus the road leading from Centerline Road into the denser areas of the campus was made impassable by fallen royal palms - and her building was only one component of the complex.

This is the opportunity to do it

#### Governor's statement

The past 24 hours have been difficult and exhausting for the people of the U.S. Virgin Islands,

especially our friends, family, neighbors and communities on Croix. After touring damaged neighborhoods across St. Croix, my prayer is for



Kenneth Mapp

renewed strength and resolve to rebuild all of our islands in the

right," she said, "To make use of tech-

nologies that are affordable, cleaner.

A woman outside the government-

more environmentally friendly.'

Others weren't so lucky.

wake of these two terrible storms. Your Government will neither rest nor grow weary as we continue to work with our federal partners and our friends across the mainland and around the world, to clean up and reconstruct the beautiful U.S. Virgin Islands. Always remember, we are strong and we are resilient. To assist with the recovery and reconstruction, visit www.usvirecovery.org. We will provide further updates as communications are fully restored. Thank you again for your prayers and your support.

Gov. Kenneth Mapp

Complex during the storm, said Donna Pickard, a V.I. Human Services Department employee who was managing the shelter. Their number included a few amputees, who typically would have been put in the special needs shelter at the Harwood complex, though Pickard wasn't sure why they'd been brought there

"Not right now," she said about whether the shelter is getting everything it needs for the people staying there. "The Red Cross is really dropping the ball."

V.I. Police Officer Erik Jefferson interrupted the interview to ask whether he could bring a full carton of water packets to a family that was trapped. Three people were trapped in a house, alive and uninjured and they had asked Jefferson to bring them water.

'Take two," Pickard said. "Anything for the VIPD."

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Augustin rode out the storm in William's Delight.

"In my yard, we have a lot of trees down," she said.

Her neighbor's house was without a roof, and she said the storm may have proved to be too much for many people who called St. Croix home.

"A lot of other people talking about leaving, but I, honestly, I don't know, she said. "I think I'm going to stay, and St. Croix will just build back."

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#### About 300 people took refuge at News

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# The Virgin Islands

A Pulitzer Prize-Winning Newspaper

TORTOL A



Daily News photo by BRIAN O'CONNOR

Virgilio Rodriquez throws his hands up toward the heavens Wednesday afternoon on King Street in Frederiksted town during a discussion with Greg Lideman. Hurricane Maria brought heavy damage to parts of Frederiksted, though the eye of the Category 5 hurricane did not make landfall on St. Croix.

### St. Croix barely escapes worst of Maria's wrath

#### By BRIAN O'CONNOR

Daily News Staff

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CALEBRATING THE PEOPLE CUTURES AND INSTITUTION OF STREET Frederical from the lands up toward the hazarry Mindreduley alternoor on King. Great in Frederical from the lands up toward the hazarry Mindreduley alternoor on King. Great in Frederical from during a discussion with Great Lideral. Reference Manage through the reg of the Canagery 8 therefore discontinues and days decision with Great Lideral. Reference Manage through the reg of the Canagery 8 therefore discontinues will design the reg of the Canagery 8 therefore discontinues will design the reg of the Canagery 8 therefore discontinues will design the reg of the Canagery 8 therefore discontinues and design the region of the Canagery 5 storm spares St. Croix its worst as it delivers widespread damage Pages 2, 8 and 11

Already battered St. Thomas and St. John get second dose of wind and flooding Pages 3-7

Hurricane is strongest to hit Puerto Ricco in 80 years; At least 9 dead in Caribbean Pages 8-10

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But across St. Croix, Maria left destruction and debris in its wake, and there was ample evidence of its furious winds and torrential rains.

The sun rose Wednesday morning on felled trees and power poles that frequently made roads impassable.

And the storm chose its victims at random. Well-to-do neighborhoods in the southern

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Others weren't so lucky.

Personal Injury Practice WE FIGHT FOR JUSTICE

A woman outside the government-run shelter at St. Croix Educational Complex High school said she'd been left completely homeless and didn't want to talk about it.

About 300 people took refuge at Complex during the storm, said Donna Pickard, a V.I. Human Services Department employee who was managing the shelter. Their number included a few amputees, who typically would have been put in the special needs shelter at the Harwood complex,



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## Tutu Hi-Rise residents surviving day by day

By SUZANNE CARLSON Daily News Staff

Nearly three weeks after Hurricane Irma hit, some residents on St. Thomas are still living in the blown-out wreckage of apartments at Tutu Hi-Rise without food, water, or power.

"I am fed up and tired," Leonise Greig-Powell, 75, said Monday at her apartment in Building 14. "No one look on me you know because I am a ghetto, I live in the ghettos. Nobody want to talk to people that live in the ghettos. But people that live in the ghettos is

Born and raised in Trinidad, Greig-Powell said she's a U.S. citizen who has been on St. Thomas for 40 years. She's lived in Tutu Hi-Rise for more than seven years, despite having requested and been approved for a transfer to a different community to escape the area's gun violence. Her husband, Vincent Powell. died three years ago and she lives alone.

Her two sons were shot and killed on St. Thomas - Henry Greig, 19 and Akil Greig Sr., 33 – and while her grandson, Akil Greig Jr., 18, had been helping her, he was shot and killed in April.

Given her long history with gun violence, Greig-Powell's doctor wrote letters to the V.I. Housing Authority in 2013 and again in 2015, asking that she be moved to a safer unit. Being in an area where she's not "constantly exposed to the sound of gunshots near her apartment" would improve her mental and physical health, her doctor wrote.

The Housing Authority wrote her a letter on Feb. 29, 2016, saying her transfer request had been approved, and she would be placed on a waiting list.

"I'm still here," Greig-Powell said. She got so frustrated she went to the U.S. Attorney's office for help, and was referred to a private lawyer. She made an appointment to speak to the lawyer, but then the hurricanes hit.

A friend tried to bring her to a shelter as Hurricane Irma approached, but Greig-Powell, who uses a cane and has limited mobility, said she didn't think the storm would be that bad, and convinced the friend to stay at the apartment with her instead.

They cowered together in the bathroom as the outer walls of the apartment blew out around them and water began to rise around their ankles. She told her friend, "tonight we dead.

This building start to dance, this building start to go, I say 'Lord father, three already gone, please hold me."

Sitting in her apartment Monday, she pointed out what used to be her living room wall to the hill where a woman's body lay after being blown out of another building. The woman's son covered her body in a sheet after people started taking photos, and it took two days before she was removed.

'You think in America that wouldn't happen," Greig-Powell said.

A small group of men who live downstairs cleaned the debris out of her apartment and brought furniture. Three days after Irma, Greig-Powell said she was lying in bed when a man walked into her unsecured apartment. She called out, thinking it was someone she knew, and the man retreated.

The experience rattled her, and the men downstairs nailed plywood across the blown-out entrance to help keep her secure. But bugs and rain still get into what is essentially now a second-story, open air shell of a building.

She stayed with a friend for three days during Hurricane Maria, but returned to her apartment and is surviving day by day.

The group of men who help her declined to be identified, but described the ongoing situation.

Federal relief agencies have been through sporadically with treats for area kids but "it wasn't no food, just snacks." one man said. No relief had been seen in the area in days, and what little that's



Leonise Greig-Powell, 75, stands in her blown out second-floor apartment at Tutu Hi-Rise, where she's been living without water or electricity since Hurricane Irma hit nearly three weeks ago.

been given out didn't last long.

They're surviving on "whatever we have in our house left. Some of us did some shopping before the hurricane," but transportation is nearly impossible and they're not sure when more food might come.

They siphon water from the cistern and haul buckets up to Greig-Powell's apartment so she can bathe and occasionally flush the toilet. They cook communal meals with what little they have left and bring her plates of food. They brought her a small propane burner so she can heat tea. They charge her cellphone in a car so she can speak to her daughters, Denise Greig, who's serving in the Army in Germany, and Kimlyn Greig, who lives in New York

Both want to help their mother, but with the airport still closed and mail service suspended, there's little they

In the meantime, the men downstairs keep her safe and fed.

We don't have a choice," one man said. "We have to do what we have to do, because a lot of people need help and a lot of people are leaving.

Some have left for shelters, others moved off-island to start new lives elsewhere.

As for him, "I have no clue. Right now, we're just living. Sometimes we don't even know what the day is. We just come out, see each other. Help each other make food or whatever."

said Greig-Powell stereotype residents of the Hi-Rise as violent thugs, but she said her "boys" are the only reason she's still alive.

She called out former Tutu Hi-Rise property manager Sen. Marvin Blyden and V.I. Housing Authority Director Robert Graham for not helping her get out of the area sooner.

Graham could not be reached for comment, and Blyden said Tuesday he did everything possible in his management role to help her move, and is working to the point of exhaustion to help those in need.

He said he's crisscrossing the island to bring generators, supplies, and help to those like Greig-Powell, but the need

"It's so much, It's too much, to be honest with you," Blyden said.

Still, Greig-Powell said she's felt let down by the government.

"The 'thugs' that they would call are better than the senators that sit down there, because they come knock on your door: 'Everything OK? Mami, you want water? Mami?," Greig-Powell said. "I could never, ever be ungrateful to those guys that you see sitting down there, they could do what they could say what, but they was more to me than the government."

Greig-Powell said the stinking piles of trash and debris surrounding the Hi-Rise are a growing concern, as are the two pit bulls chained across the hall from her apartment, which lunge against their collars if anyone approaches.

Gov. Kenneth Mapp made a visit to the area, but didn't approach the lower buildings.

"We down here is dogs, we didn't see the governor at all," she said. "It's disgusting, it's horrible. We like we in a Third World country."

She said Mapp is "getting on the air, running his mouth," but it's apparent there's no clear path forward for those like her. "They get on the air and say one thing and it's nothing like that."

She said politicians court residents of the housing communities for support during election season, but their needs are forgotten as soon as they leave the voting booth.

Greig-Powell said she's cognizant of the fact that the damage caused by Irma and Maria will not be cleaned up overnight, and recovery will take time. But the wait is agonizing.

"I'm not pushing the government because I know it's a crisis. But I'm supposed to leave here over three years ago and no one look at me, you know why? Because I'm black and I'm not from here. But I am a U.S. citizen. I'm not a Virgin Islander. And the U.S. government is supporting here, so I supposed to be treated as a U.S. citizen," Greig-Powell said. "I am fair, we have to wait. But not in this condition.'

#### Are you open for business?

#### Daily News Staff

Send us information about when your business is open, so The Daily News can let the public know.

Be sure to tell us your operating hours and any other relevant information to help you serve the public and to let residents know where they can find the goods and services they need. Send vour information to no-

#### St. Thomas

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My Brother's Workshop (Free meal from 1:30 to 3 p.m.) Rancho Latino

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Rum Shandy

Tap & Still

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West Bay Supermarket Bakeries Bread and Cakes Paradise Bakery Weekes Bakery

Central Air

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Laundry Sub Base Laundry Super Cat Laundry Sugar Estate Laundry

Wash Board Gas

1st Stop Gas A1Corner Store North Gottlieb's

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Medical Comprehensive

Services

Orthopedic Global Paragon medical building Doctor's Choice pharmacy (Wheatley Center) Drug Farm (Lockhart) The Medicine Shoppe St. Thomas East End Medical Center Insight Psychological

V.I. Orthopedics Retail Kmart (Long Bay) MSI Advance Auto Other Viya ADM Wireless (moneygrams) Pistarckle Theater

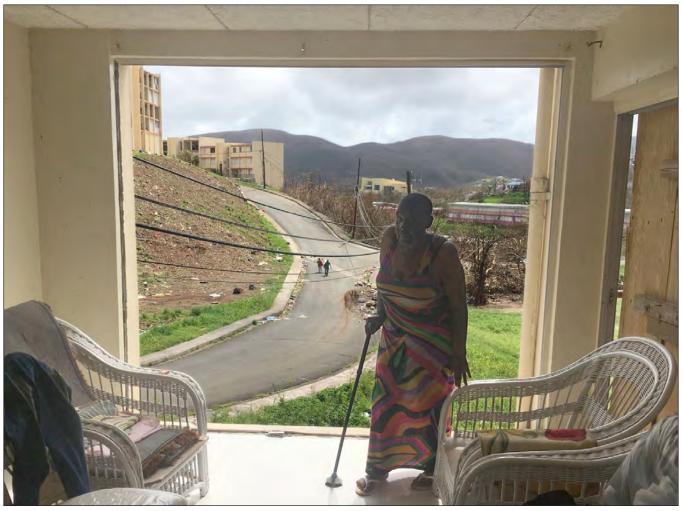
Caribbean Packaging Big Lee Inc. Hurley Funeral Home Hurricane Drain Topa Insurance Services

ST CROIX

ST JOHN

A Pulitzer Prize-Winning Newspaper

TORTOL A



Daily News photo by SUZANNE CARLSON

Leonise Greig-Powell, 75, stands in her blown out second-floor apartment at Tutu Hi-Rise, where she's been living without water or electricity since Hurricane Irma hit nearly three weeks ago.

## Tutu Hi-Rise residents surviving day by day

#### By SUZANNE CARLSON

Daily News Staff

Nearly three weeks after Hurricane Irma hit, some residents on St. Thomas are still living in the blown-out wreckage of apartments at Tutu Hi-Rise without food, water, or power.

"I am fed up and tired," Leonise Greig-Powell, 75, said Monday at her apartment in Building 14. "No one look on me you know because I am a ghetto, I live in the ghettos. Nobody want to talk to people that live in the ghettos. But people that live in the ghettos is human."

Born and raised in Trinidad, Greig-Powell said she's a U.S. citizen who has been on St. Thomas for 40 years. She's lived in Tutu Hi-Rise for more than seven years, despite having requested and been approved for a transfer to a different community to escape the area's gun violence. Her



husband, Vincent Powell, died three years ago and she lives alone.

Her two sons were shot and killed on St. Thomas — Henry Greig, 19 and Akil Greig Sr., 33 — and while her grandson, Akil Greig Jr., 18, had been helping her, he was shot and killed in April.

Given her long history with gun violence, Greig-Powell's doctor wrote letters to the V.I. Housing Authority in 2013 and again in 2015, asking that she be moved to a safer unit. Being in an area where she's not "constantly exposed to the sound of gunshots near her apartment" would improve her mental and physical health, her doctor wrote.

The Housing Authority wrote her a letter on Feb. 29, 2016, saying her transfer request had been approved, and she would be placed on a waiting list.

"I'm still here," Greig-Powell said.
She got so frustrated she went to the U.S.
Attorney's office for help, and was referred to a

private lawyer. She made an appointment to speak to the lawyer, but then the hurricanes hit.

A friend tried to bring her to a shelter as Hurricane Irma approached, but Greig-Powell, who uses a cane and has limited mobility, said she didn't think the storm would be that bad, and convinced the friend to stay at the apartment with her instead.

They cowered together in the bathroom as the outer walls of the apartment blew out around them and water began to rise around their ankles.

She told her friend, "tonight we dead. This building start to dance, this building start to go, I say 'Lord father, three already gone, please hold me."

Sitting in her apartment Monday, she pointed out what used to be her living room wall to the hill where a woman's body lay after being blown out of another building. The woman's son covered her body in a sheet after people started taking photos, and it took two days before she was removed.

"You think in America that wouldn't happen," Greig-Powell said.

A small group of men who live downstairs cleaned the debris out of her apartment and brought furniture. Three days after Irma, Greig-Powell said she was lying in bed when a man walked into her unsecured apartment. She called out, thinking it was someone she knew, and the man retreated.



Daily News photo by SUZANNE CARLSON

Leonise Greig-Powell, 75, holds up programs from the funerals of her son, Akil Greig Sr., and his son, Akil Greig Jr., who were both shot and killed on St. Thomas in separate incidents. Her other son, Henry Greig, was also shot and killed on St. Thomas years ago. Despite desperately wanting to leave, she is still living in her blown-out apartment at Tutu Hi-Rise housing community.

The experience rattled her, and the men downstairs nailed plywood across the blown-out entrance to help keep her secure. But bugs and rain still get into what is essentially now a second-story, open air shell of a building.

She stayed with a friend for three days during Hurricane Maria, but returned to her apartment and is surviving day by day.

The group of men who help her declined to be identified, but described the ongoing situation.

Federal relief agencies have been through sporadically with treats for area kids but "it wasn't no food, just snacks," one man said. No relief had been seen in the area in days, and what little that's been given out didn't last long.

They're surviving on "whatever we have in our house left. Some of us did some shopping before the hurricane," but transportation is nearly impossible and they're not sure when more food might come.

They siphon water from the cistern and haul buckets up to Greig-Powell's apartment so she can bathe and occasionally flush the toilet. They cook communal meals with what little they have left and bring her plates of food. They brought her a small propane burner so she can heat tea. They charge her cellphone in a car so she can speak to her daughters, Denise Greig, who's serving in the

Army in Germany, and Kimlyn Greig, who lives in New York City.

Both want to help their mother, but with the airport still closed and mail service suspended, there's little they can do.

In the meantime, the men downstairs keep her safe and fed.

"We don't have a choice," one man said. "We have to do what we have to do, because a lot of people need help and a lot of people are leaving."

Some have left for shelters, others moved off-island to start new lives elsewhere.

As for him, "I have no clue. Right now, we're just living. Sometimes we don't even know what the day is. We just come out, see each other. Help each other make food or whatever."

Greig-Powell said people stereotype residents of the Hi-Rise as violent thugs, but she said her "boys" are the only reason she's still alive.

She called out former Tutu Hi-Rise property manager Sen. Marvin Blyden and V.I. Housing Authority Director Robert Graham for not helping her get out of the area sooner.

Graham could not be reached for comment, and Blyden said Tuesday he did everything possible in his management role to help her move, and is working to the point of exhaustion to help those in need.

He said he's crisscrossing the island to bring generators, supplies, and help to those like Greig-Powell, but the need is overwhelming.

"It's so much. It's too much, to be honest with you," Blyden said.

Still, Greig-Powell said she's felt let down by the government.

"The 'thugs' that they would call are better than the senators that sit down there, because they come knock on your door: 'Everything OK? Mami, you want water? Mami?," Greig-Powell said. "I could never, ever be ungrateful to those guys that you see sitting down there, they could do what they could say what, but they was more to me than the government."

Greig-Powell said the stinking piles of trash and debris surrounding the Hi-Rise are a growing concern, as are the two pit bulls chained across the hall from her apartment, which lunge against their collars if anyone approaches.

Gov. Kenneth Mapp made a visit to the area, but didn't approach the lower buildings.

"We down here is dogs, we didn't see the governor at all," she said. "It's disgusting, it's horrible. We like we in a Third World country."

She said Mapp is "getting on the air, running his mouth," but it's apparent there's no clear path forward for those like her. "They get on the air and say one thing and it's nothing like that."

She said politicians court residents of the housing communities for support during election season, but their needs are forgotten as soon as they leave the voting booth.

Greig-Powell said she's cognizant of the fact that the damage caused by Irma and Maria will not be cleaned up overnight, and recovery will take time. But the wait is agonizing.

"I'm not pushing the government because I know it's a crisis. But I'm supposed to leave here over three years ago and no one look at me, you know why? Because I'm black and I'm not from here. But I am a U.S. citizen. I'm not a Virgin Islander. And the U.S. government is supporting here, so I supposed to be treated as a U.S. citizen," Greig-Powell said. "I am fair, we have to wait. But not in this condition."

## Governor apologizes for spotty food distribution

By BRIAN O'CONNOR

ST. CROIX — St. Croix residents will get a second reprisal from a government curfew, Gov. Kenneth Mapp said during a press conference Friday at Government House.

Hours for residents to shop and conduct business will again be limited to between noon and 4 p.m., Mapp said. Distribution of food and water — most distribution points on St. Croix were depleted within a matter of hours Friday, the first day of distribution — also will resume and be expanded to include a full carton each of 14 military-style rations and 13 liters of water.

Officials also plan to add an additional distribution site on St. Croix. The full list is:

- Juanita Gardine Elementary
  School
- Cotton Valley fire station
- St. Croix Educational Complex High School



Maurice Jackson

Alexander
 Henderson Elementary School
 Eulalie Rivera Elementary

School Food distribution also will resume on St. Thomas today after failing to materialize Friday,

and non-curfew hours will be from 9 a.m. to 6 p.m., according to Mapp.

Mapp apologized for delays in distribution at sites throughout St. Croix, particularly Juanita Gardine Elementary School, where people waited in line for hours to obtain one 14-meal carton of military rations and six liters of water.

"Let me offer a heartfelt apology to the folks that went to the distribution centers today," he said. "We, as I said yesterday, have limited supplies, and at one of our distribution centers, Juanita Gardine, we simply did not get it off the ground on time. We did not get the supplies there, and I'm not going to spend a whole lot of time on that. I spoke with the adjutant general about that, and tonight somebody will be relieved of their duties as not following the orders that they were given and changing instructions after they were delivered."

The personnel change, apparently within the National Guard, was joined by news that Police Commissioner Delroy Richards Sr. had relieved deputy chiefs of their duties on St. Thomas and St. John.

"Tm not satisfied with the response that I got during this crisis," he said. "Similar to St. Croix. I am not truly satisfied with the response I have gotten from my command folks."

Both Deputy Chief Eugene Alcendor on St. Thomas and Deputy Chief Arlene Chalwell on St. John have been relieved, Richards said.

Additional command changes on St. Croix were anticipated, Richards said. The bottom line was that the response provided by command line officers didn't match up with plans the department had distributed in case of catastrophic events, Richards said.

The personnel changes weren't intended to be punitive, Mapp said.

"We're not being personal, we're not being political," he said. "We're not trying to debase anyone. We're not trying to question anyone's integrity."

Additional personnel changes could be expected, Mapp said.

"There are going to be more coming," he said. "And they're not going to be just in the police department and the National Guard, because folks, they look good when everything is fine and the sun is shining, boy they act good and you say, 'Man, you got a winner here.' But when the wind howl, they blow right off the shelf."

The territory was anticipating additional mercy flights from commercial airlines, as well as a cruise ship to transport residents from the territory to Florida. Additional stocks of food and water were expected to arrive on St. Croix today, said FEMA representative Bill Vogel.

On St. Thomas, the USS Wright was to arrive at the WICO dock late Friday to unload supplies, Mapp said.

First responders will receive food and water through a different supply line, Mapp said.

Evacuation of the Luis Hospital, as well as hemodialysis patients, will begin today, Health Commissioner Michelle Davis said.

"We are going to do that because that's the only option that we have," Mapp said.

The governor also confirmed the death of 15-year Daily News employee Maurice Jackson, a Navy veteran who lived in Anna's Retreat on St. Thomas. Mapp said it was likely that Jackson drowned and was the first casualty of Hurricane Maria, though officials were waiting for an autopsy on Friday to make a final determination.

## Curfew constraints lead to long lines, frustration on St. Croix

By BRIAN O'CONNOR

Daily News Staff

ST. CROIX — St. Croix residents chafed at a four-hour curfew suspension Friday.

Long lines were evident at most grocery stores and gas stations. At Plaza Extra West, the line stretched the length of the grocery store, then bent around the edge of the parking lot to some trees near the road, a distance of about a quarter mile. National Guardsmen monitored the line, and while some who waited in line complained of cutting, they said they were resigned to wait.

Most people were hot, but gracious when interviewed by The Daily News, like Santos Vasquez, who was near the line's midpoint at about 1 p.m.

He said he'd been waiting in line about an hour for the basics.

"Some charcoal, some fuel, some bread," he said.

Vasquez suffered heavy damage during the storm.

"I lost my windows, the ceiling came

down," he said. "I had three inches of water in my house."

Vasquez showed up a little bit before the government curfew was suspended at noon, and went to the grocery store nearest his house.

"I just come to what I need to buy and go home," he said.

The line moved slowly, Vasquez said. "We're moving like little ants instead of people," he said. "I need to wait and be patient, that's it."

Jonell Johnson was closer to the line's end, and said she'd also been waiting for an hour.

"I really didn't think it would be so bad," she said. "It just is what it is."

Johnson was waiting to buy water, juice, and ice, though she said the ice was likely all gone, and other basic necessities, like bleach.

Johnson came after curfew.

"I adhere to the rules," she said.

Asked if she felt like a sucker for following the rules, when others who had not followed the rules got in line first, Johnson laughed. "Yeah, sort of, because I didn't expect to see so many people here," she said. "But like I said, I have to cope with it"

Others waiting in line were critical of the length of time they had available. Mandisa Williams was last in line about 1 p.m. Williams, like others in the line was critical of the immediate response to Hurricane Maria, which brushed the island on Tuesday.

"I think Mapp should have given us the whole day," she said. "Because this for us, doesn't make any sense. This line doesn't make any sense.

When are we going to get in, four o'clock? And when does he want us off the road, four o'clock? And just to come from where we came from was a long drive."

Williams said she thought the government should have moved faster.

"From the time the storm passed, we should have done been clearing roads," she said. "I mean, nothing wrong with civilians clearing roads. Don't tell us people clearing roads, and when you go

on the road, nobody's there."

Still, for those who scurried past the line to stash groceries in waiting cars, the wait appeared to be worth it. Daisy Jacobs required assistance from a younger family member to push a cart loaded with groceries, including frozen chicken, juice, and other necessities, out to her car.

"I tell them I'm a senior citizen and I had two total knee replacements," she said. "So I get in. Once you show your card, that's it."

Jacobs was shopping for 14 people. She wasn't sure how long the food she had in her cart would last. She said if the harbors weren't soon repaired, things would get worse.

"You know, we ain't seen nothing yet you know," she said. "Wait about 10-12 days. We ain't got no ships coming in."

Some businesses broke curfew, despite strong warnings from government officials at a press conference Friday night

Stacey Ambrose owner of Paquito's along with Norma Melendez, said he

made no apologies for being open at 11 a.m., his second consecutive day of operation. He was not worried about authorities shutting him down.

"No, we're not, to be honest," he said. "We have to start preparing-our food about 6 so we can be ready about 11, 11:30. So, as you can see, our food is not fully prepared, but what we do have is if folks come in we're going to give them food."

The restaurant was operating without a radio or other means of knowing about the curfew, Ambrose said. He had enough food on hand, and didn't want it to spoil, and was anticipating a refill from Stop and Shop.

"Yesterday, we ran out of food," he said. "Basically, we were actually going back to get stuff to cook. But folks know about Paquito's. After-Hurricane Hugo, this was the place at the time because we had a generator and others did not, so we were feeding the whole island at one point, all the first responders and everything."

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The Virgin Islands

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TORTOL A



Daily News photo by BRIAN O'CONNOR

A line forms as shoppers wait to buy staples at Plaza Extra West during a four-hour break in curfew Friday on St. Croix, where residents are restricted to their homes from 4 p.m. to noon.

## Curfew time constraints lead to long lines, tempers

By BRIAN O'CONNOR Daily News Staff

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## Coral Bay residents: 'Nobody knows we exist'

By BILL KISER Daily News Staff

ST. JOHN — Pam Gaffin has gone through her share of hurricanes during the last three decades — Hugo, Marilyn and others.

But the longtime resident of St. John didn't have trouble finding the words to describe the damage suffered by the Coral Bay community on the East End of the island from Hurricanes Irma and Maria.

"It is so much worse than here, you just cannot even imagine," said Gaffin as she stood outside of the Connections of St. John shop in Cruz Bay on Monday.

"We have hillsides that are splinters, toothpicks, like the whole hillside that was lots and lots of houses are toothpicks. Houses, toothpicks — not one or two, hillsides."

Yet with all the damage to St. John — especially the eastern end of the island — Gaffin said that there has been little to no support from the V.I. government or federal government relief agencies during the last three weeks.

"The problem is, nobody knows



Photo by LOS ANGELES TIMES

Catika Wa Richards rests in a car with her children in Coral Bay, where she has lived her whole life. Almost three weeks after Hurricane Irma destroyed much of St. John, a slow recover is underway.

we exist," she said. "It doesn't seem like we have any way to come back and say, 'Hello, what about us?' Nobody's listening."

Gaffin's story of both the devasta-

tion and lack of support was echoed by others interview by The Daily News on Monday, after passenger ferry service resumed between the Red Hook terminal on St. Thomas and Cruz Bay. "Zero, zero," said Thomas Young,

"Zero, zero," said Thomas Young, who has lived in Coral Bay for 10 years, referring to how much St. Johnians have received. "Little? Zero, zero — use that number, zero negative. Zero, zero, zero, nothing."

Calls to Mona Barnes, director of the Virgin Islands Territorial Emergency Management Agency, on her cell phone for comment were not answered.

However, Sam Topp, spokesman for Gov. Kenneth Mapp, said Monday in a telephone interview that such information "should be confirmed."

"I have heard nothing to indicate that anybody — certainly in Coral Bay, which is a major community — being neglected or not accessed." Topp said. "I have no idea what they are referring to, and what they're comparing their level of support to. They're getting what is being made available. Coral Bay is a key community on St. John, and everything I've heard has been Coral Bay, Cruz Bay based as far as security and distribution of commodities, so I'm not in position to comment any further because I don't know specifically what they're saying."

Yet Topp's statement directly conflicts with that of Gaffin and Young, who made their way to Cruz Bay on Monday — Gaffin to gather information to bring back to Coral Bay to share with other community leaders, Young to catch the ferry to St. Thomas.

Gaffin has been making the trip daily since Centerline Road, which runs from Cruz Bay to Coral Bay, was partially cleared by U.S. military and VI. Public Works Department personnel after Hurricane Irma.

"Up until four days ago, there was no communication between Coral Bay and Cruz Bay at all since the storm — none," said Gaffin, who has lived in Coral Bay for 28 years.

Thanks to an intermittent connection by satellite phone, Gaffin said the first assistance to Coral Bay after Irma came from people on St. Croix, who bought food and supplies that were brought to the island by the staff of Big Beard's Adventure Tours.

"We had water, we had food, we had tents — they knew exactly what

to bring us," Gaffin said. "They were the only people who showed up. They brought ice. They came every day. They took people back with them."

While there was a significant U.S. military presence — primarily from the U.S. Navy's Expeditionary Strike Group 2, which had deployed to the territories — on Cruz Bay in the days after Irma, along with officials and workers from the Federal Emergency Management Agency, Gaffin and Young said that they saw just few military or FEMA personnel in Coral Bay, and that their stay was short.

"We had two guys there for a day. We had promises that they were going to come back," Gaffin said. "The only FEMA people we've seen are the ones doing search and rescue, and they showed up a week-and-a-half later. We had already done the search and rescue.

"The Navy? They said they might have to build a dock. What do you mean, build a dock? That would take a month. Just land it here," she said. "We have a concrete ramp. Sure, it's shallow water, but surely they have stuff that can land in shallow water."

Gaffin said military personnel carried out evacuations of people for the first week, but when the Coral Bay residents asked for help communicating, they were told the military couldn't do that until they were told to set up a communications center.

"Our only real communications is a Wi-Fi at the fire station," she said. "Somebody is going up a ladder and installing it every day, and taking it down every night."

That has been another big problem

See **CORAL BAY**, next page





The Paradise Point's teams thoughts & prayers are with you during this very difficult time! Thank you for your loyal support. Paradise Point will be closed for the time being as we renovate. Look for updates on our Facebook page.

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Helping out



Daily News photo by BILL KISER Dulcey Rood, left, and Greg Clark make sandwiches at The Longboard restaurant in Cruz Bay, St. John, for distribution by the American Red Cross at its shelter.

#### CORAL BAY

in Coral Bay, according to Gaffin and Young — the lack of a police or security presence.

That's why we have to take down the Wi-Fi every night," Gaffin said. "We had St. Croix policemen, and since Maria they've disappeared and we haven't gotten any replacements. Surely we have one cop, one?"

Gov. Mapp, at his Monday evening press conference on St. Croix, addressed the reports.

"All I can say is that the national news media, the FEMA folks reported, the FBI," he said. "We stood at this briefing and announced be-tween National Guard and V.I. Police Department over 30 or 40 folks over there. The territorial police chief was there. We stationed four patrol units there for the evening in Coral Bay alone. We put two patrol units between Coral Bay and Cruz Bay, and we had four patrol units in

Cruz Bay.

"If they haven't seen any since Irma, the only thing I can ask them to do is if there are incidences they should report them and we will attend to them," he said.

Delroy Richards Sr., commissioner of the V.I. Police Department, could not be reached for comment.

Another concern to Coral Bay, according to Gaffin, is the status of Centerline Road. While military and local workers were able to clear most of the road after Irma, the tropical force winds and heavy rainfall from Hurricane Maria caused its own set of problems.

'Our biggest need right now is Centerline Road is disappearing," Gaffin said. "We have mudslides all along that haven't been cleaned up. Centerline was bulldozed out of the mountain, so the outside is just loose fill. Now, we already have three blowout locations, and as soon as it rains, we're going to have more and there will be no more Centerline Road."

Mainly, Gaffin said that the residents of Coral Bay want to feel that they're not being forgotten.

"What we need is for people to stop assessing," she said. "I can't tell you how many flybys we've had — the military has flown over us five million times. We've heard story after story that we're going to get this and that, and it's been bullshit. It's been three weeks.

"Who's in charge of this mess? They won't talk to me, they won't talk to anybody. I was told ridiculous things by them.'



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Daily News photo by BILL KISER

A private boat unloads relief supplies on the beach in Cruz Bay, St. John, on Monday.

# Coral Bay residents: 'Nobody knows we exist'

By BILL KISER Daily News Staff

ST. JOHN — Pam Gaffin has gone through her share of hurricanes during the last three decades — Hugo, Marilyn and others.

But the longtime resident of St. John didn't have trouble finding the words to describe the damage suffered by the Coral Bay community on the East End of the island from Hurricanes Irma and Maria.

"It is so much worse than here, you just cannot even imagine," said Gaffin as she stood outside of

the Connections of St. John shop in Cruz Bay on Monday.

"We have hillsides that are splinters, toothpicks, like the whole hillside that was lots and lots of houses are toothpicks. Houses, toothpicks — not one or two, hillsides."

Yet with all the damage to St. John — especially the eastern end of the island — Gaffin said that there has been little to no support from the V.I. government or federal government relief agencies during the last three weeks.



"The problem is, nobody knows we exist," she said. "It doesn't seem like we have any way to come back and say, 'Hello, what about us?' Nobody's listening."

Gaffin's story of both the devastation and lack of support was echoed by others interview by The Daily News on Monday, after passenger ferry service resumed between the Red Hook terminal on St. Thomas and Cruz Bay.

"Zero, zero," said Thomas Young, who has lived in Coral Bay for 10 years, referring to how much St. Johnians have received. "Little? Zero, zero — use that number, zero negative. Zero, zero, zero, nothing."

Calls to Mona Barnes, director of the Virgin Islands Territorial Emergency Management Agency, on her cell phone for comment were not answered.

However, Sam Topp, spokesman for Gov. Kenneth Mapp, said Monday in a telephone interview that such information "should be confirmed."

"I have heard nothing to indicate that anybody — certainly in Coral Bay, which is a major community — being neglected or not accessed," Topp said. "I have no idea what they are referring to, and what they're comparing their level of support to. They're getting what is being made available. Coral Bay is a key community on St. John, and everything I've heard has been Coral Bay, Cruz Bay based as far as security and distribution of commodities, so I'm not in position to comment any further because I don't know specifically what they're saying."

Yet Topp's statement directly conflicts with that of Gaffin and Young, who made their way to Cruz Bay on Monday — Gaffin to gather information to bring back to Coral Bay to share with other community leaders, Young to catch the ferry to St. Thomas.

Gaffin has been making the trip daily since Centerline Road, which runs from Cruz Bay to Coral Bay, was partially cleared by U.S. military and V.I. Public Works Department personnel after Hurricane Irma.

"Up until four days ago, there was no communication between Coral Bay and Cruz Bay at all since the storm — none," said Gaffin, who has lived in Coral Bay for 28 years.

Thanks to an intermittent connection by satellite phone, Gaffin said the first assistance to Coral

Bay after Irma came from people on St. Croix, who bought food and supplies that were brought to the island by the staff of Big Beard's Adventure Tours.

"We had water, we had food, we had tents — they knew exactly what to bring us," Gaffin said. "They were the only people who showed up. They brought ice. They came every day. They took people back with them."

While there was a significant U.S. military presence — primarily from the U.S. Navy's Expeditionary Strike Group 2, which had deployed to the territories — on Cruz Bay in the days after Irma, along with officials and workers from the Federal Emergency Management Agency, Gaffin and Young said that they saw just few military or FEMA personnel in Coral Bay, and that their stay was short.

"We had two guys there for a day. We had promises that they were going to come back," Gaffin said. "The only FEMA people we've seen are the ones doing search and rescue, and they showed up a week-and-a-half later. We had already done the search and rescue.

"The Navy? They said they might have to build a dock. What do you mean, build a dock? That would take a month. Just land it here," she said. "We have a concrete ramp. Sure, it's shallow water, but surely they have stuff that can land in shallow water."

Gaffin said military personnel carried out evacuations of people for the first week, but when the Coral Bay residents asked for help communicating, they were told the military couldn't do that until they were told to set up a communications center.

"Our only real communications is a Wi-Fi at the fire station," she said. "Somebody is going up a ladder and installing it every day, and taking it down every night."

That has been another big problem in Coral Bay, according to Gaffin and Young — the lack of a police or security presence.

"That's why we have to take down the Wi-Fi every night," Gaffin said. "We had St. Croix policemen, and since Maria they've disappeared and we haven't gotten any replacements. Surely we have one cop, one?"

Gov. Mapp, at his Monday evening press conference on St. Croix, addressed the reports.

"All I can say is that the national news media, the FEMA folks reported, the FBI," he said. "We stood at this briefing and announced between National Guard and V.I. Police Department over 30 or 40 folks over there. The territorial police chief was there. We stationed four patrol units there for the evening in Coral Bay alone. We put two patrol units between Coral Bay and Cruz Bay, and we had four patrol units in Cruz Bay.

"If they haven't seen any since Irma, the only thing I can ask them to do is if there are incidences they should report them and we will attend to them," he said.

Delroy Richards Sr., commissioner of the V.I. Police Department, could not be reached for comment.

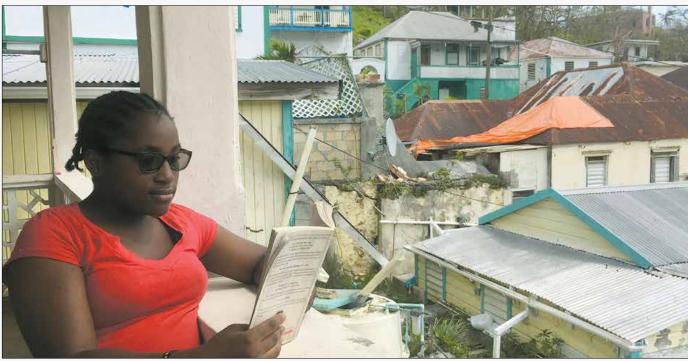
Another concern to Coral Bay, according to Gaffin, is the status of Centerline Road. While military and local workers were able to clear most of the road after Irma, the tropical force winds and heavy rainfall from Hurricane Maria caused its own set of problems.

"Our biggest need right now is Centerline Road is disappearing," Gaffin said. "We have mudslides all along that haven't been cleaned up. Centerline was bulldozed out of the mountain, so the outside is just loose fill. Now, we already have three blowout locations, and as soon as it rains, we're going to have more and there will be no more Centerline Road."

Mainly, Gaffin said that the residents of Coral Bay want to feel that they're not being forgotten. "What we need is for people to stop assessing," she said. "I can't tell you how many flybys we've had — the military has flown over us five million times. We've heard story after story that we're going to get this and that, and it's been bullshit. It's been three weeks.

"Who's in charge of this mess? They won't talk to me, they won't talk to anybody. I was told ridiculous things by them."

**Full disclosure:** A photograph by Los Angeles Times photographer Carolyn Cole, taken in Coral Bay, St. John, accompanied this story. With no staff photographers, The Daily News drew upon reporters, freelancers, federal agencies, non-profit organizations and wire services to supplement our coverage and to allow our readers to view images and stories that would have been unavailable to them otherwise.



Daily News photo by SUZANNE CARLSON

Sherlois Isidore, 10, has been stuck on St. Thomas since the hurricanes hit, and she has already missed a month of school at home on St. Lucia.

## Storms strand St. Lucia family on St. Thomas

By SUZANNE CARLSON

ST. THOMAS - Stranded on St. Thomas following hurricanes Irma and Maria, a family from St. Lucia is trying to return home to resume their lives

Philomena Giraud, 60, has lived on St. Thomas for 20 years, and granddaughter Sherlois Isidore, 10, was visiting with other family from St. Lucia when the hurricanes hit.

They huddled together in a bathroom while Irma tore part of the roof off Giraud's home on Commandant Gade, also known as Garden Street, during Irma, and Maria brought heavy rain that flooded the house.

"We have half of a roof and thank God for it, thank God for my half of my roof," Giraud said.

They've been without power, dipping water from the cistern, hand washing clothes, and living the way Giraud said she was raised

#### We have half of a roof and thank God for it, thank God for my half of my roof.

- Philomena Giraud, grandmother of Sherlois Isidore, 10, who is stuck on St. Thomas

on St. Lucia

"I was born without current, and carry water in the river, so I'm surviving," Giraud said. "I go through hard times already so I know how to survive.

While Giraud is concerned about the mold growing in her hurricane-ravaged home, and the curl of screw-studded corrugated steel lodged in her entryway, she's more worried about getting her family members back home.

Visiting family members with health issues have been unable to travel home on a mercy flight or cruise, and are unsure how they'll return to St. Lucia. One woman said she was told her medical conditions are not urgent enough to warrant such an evacuation, and was turned away by representatives of the V.I. Tourism Department.

On Tuesday, they joined a huge line of people at VITEMA hoping to register for a mercy cruise that's reportedly coming this weekend, but Giraud said they were told the department wasn't taking registrations and they could make no guarantees of evacuation.

Isidore has also missed a month of school, and is desperate to return to her friends and family on St. Lucia.

'I want to go home," Isidore said.

Being stuck on St. Thomas is making her "sad," and sleep provides the only respite from the boredom. She's a voracious reader, but many of her books got wet during Maria, and she's quickly running out of reading material.

While commercial flights are now available, family members said the limited flight schedule means seats are hard to come by and expensive — more than \$1,000 per person.
For now, they're still stuck, but Giraud said

she's hopeful the situation will be resolved soon, somehow.

"I have tried and I cannot get them out." Giraud said.

- Contact Suzanne Carlson at 340-714-9122 or email scarlson@dailynews.vi.

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## Mentally ill inmate still languishing in prison

Man has already served three years more than maximum sentencing guideline for crime

By SUZANNE CARLSON Daily News Staff

A mentally ill man still is languishing in federal prison after the recent hurricanes scuttled his sentencing date, according to court documents.

Vernel Williams, 40, has been detained since his arrest on Dec. 29, 2013, and has been incarcerated 45 months to date — more than three years over the maximum sentencing guideline for the offense to which he's pleaded guilty, according to court documents.

Williams pleaded guilty under an agreement with prosecutors, who have indicated that they do not op-

Pick 3 (Oct. 4)

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Morning

Midday

Sunset

**Evening** 

1st prize 5

pose his release from custody pending sentencing. Assistant Public Defender Kia Sears has filed repeated and increasingly urgent motions seeking his pre-sentence release, all of which have gone unanswered by a judge, according to court documents.

In the latest motion, Sears wrote that "further detention of Mr. Williams would be a gross injustice and his release should be ordered immediately."

Williams had been scheduled to be sentenced on Sept. 28, but that date has been continued to Oct. 26 as a result of the recent hurricanes, according to court documents.

For the majority of the nearly four

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Powerball

years Williams has been incarcerated, the U.S. District Court system struggled to determine whether he is mentally ill and incapable of insisting in his own defense.

Williams was shuttled between institutions in Puerto Rico, North Carolina, Kentucky and the Virgin Islands over his incarceration, and at various times he was found to be competent to stand trial, according to court records.

Williams was arrested on Dec. 29, 2013, and charged with third-degree assault in connection with a shooting that occurred on Dec. 24, 2013. Williams is accused of shooting a man with a .22-caliber Smith & Wesson Model P22 handgun near Ss. Peter and Paul Catholic School, according to court records.

A psychiatrist who conducted a mental health evaluation on Williams in November found that he was exhibiting paranoid and delusional behavior. She issued a formal diagnosis of schizophrenia, said he would not be able to assist in his own defense, and recommended he receive treatment at a psychiatric institution, according to court documents.

The territory does not have a psychiatric treatment facility to house mentally ill prisoners.

Most recently, Williams was incarcerated at Guaynabo metropolitan detention center in Puerto Rico.

On July 7, Sears filed a motion asking the court to release him pending sentencing.

Williams pleaded guilty to one count of possession of a firearm in a school zone in an agreement with prosecutors signed on May 23, and

federal prosecutors did not oppose a defense motion filed on July 6 asking that Williams be released pending sentencing, Sears wrote in the motion.

Under sentencing guidelines, Williams would have been sentenced to a maximum of six months in prison, and has therefore "been incarcerated more than three years over the maximum guideline compliant sentence for the offense for which he is pending sentencing," Sears wrote, adding that "further detention of Mr. Williams would be a gross injustice."

A judge never ruled on the July 7 motion.

Sears filed another motion on Aug. 18 seeking to expedite Williams' sentencing, which had been set for Sept. 28.

That motion reiterated the facts laid out in the July 7 motion, and requested that the court expedite his sentencing to the following week.

With those motions still unanswered by a judge, Sears filed an emergency motion for release from custody pending sentencing on Sept. 27.

"Due to Hurricane Irma, the District Court of the Virgin Islands announced it would close at noon on Sept. 5, 2017 and would remain closed through Sept. 6, 2017," Sears wrote in the motion.

The court remained closed Sept. 7 and 8, and counsel received communication the following day that the court would be closed until further notice, Sears wrote.

The court has not yet reopened.

The St. Croix District Court shut down for Hurricane Maria on Sept.

18, and has not yet reopened.

"Counsel learned yesterday that Mr. Williams was transported from the Metropolitan Detention Center in Puerto Rico to a high-security United States Penitentiary in Yazoo City, Mississippi," Sears wrote on Sept. 27.

Given the unlikelihood that Williams would be transported by the U.S. Marshals Service back to the territory in time for his sentencing the following day, "Mr. Williams requests that this Court order his immediate release," according to the motion. "Governor Mapp has announced that the St. Thomas airport will reopen tomorrow, Thursday, Sept. 28, 2017. Therefore, the U.S. Marshals Service should be able to purchase Mr. Williams a commercial flight plane ticket back to St. Thomas upon his release."

Sears further argued that Williams has served three years more in prison than the sentencing guidelines allow, it's uncertain when either district court will reopen in the territory, Williams' transfer to a high-security facility means he's subject to stricter conditions than in Guaynabo, and it's uncertain when he would otherwise be returned to the district through the U.S. Marshals Service's airline system.

Sears reiterated that further detention of Williams would be a "gross injustice" and he should be released immediately.

Williams is still incarcerated in prison in Mississippi, according to the federal inmate database. His release date is listed as "unknown."

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## Cold gold: With power out, ice a much-needed commodity

ST. THOMAS - Javerne Lake may be one of the most popular people in Smith Bay these days.

Just days after Hurricane Irma hit the Virgin Islands on Sept. 6, Lake's company was back in business, supplying the community with a much-needed commodity — ice.

These days, it could just as well be called "cold gold."

"It IS gold," said Smith Bay resident Tricia Williams as she waited to get a 10-pound bag of ice from Lake.

With the power still out after Category 5 hurricanes Irma and Maria ravaged the territory, finding ice has become part of the daily routine for many residents, just like finding gas, food or water.

And with Gov. Kenneth Mapp saying that it could be around Christmas nearly three months away — before electrical service is fully restored on St. Thomas, St. John and St. Croix, it could become even more valuable as the weeks drag on.

"Ice and gas is the most hectic thing right now, ice and gas," said Lake, who coowns Express Ice with his uncle, Lake's Chicken Fry restaurant owner Louis Lake.

'We have a lot of customers, but we're not delivering to any businesses now because we're trying to cater to the community. Hopefully before Christmas we get power, hopefully."

According to information from the V.I. Department of Licensing and Consumer Affairs, Express Ice is one of five companies on St. Thomas, and 11 territorywide. in the business of making ice.



Daily News photo by BILL KISER

Javerne Lake, co-owner of Express Ice in Smith Bay, St. Thomas, has been using the company's ice delivery trucks to store the ice bags that are filled during the afternoon for sale the following morning.

Most produce the ice for their own use. such as grocery stores and convenience stores. But Express Ice is one of two on St. Thomas that sells their ice to businesses that either use the product themselves or resell it to the public. That's what the Lakes do at Express Ice.

'We did the cruise ship dock [at Havensight], Blackbeard's Castle, 1849, Caribbean Saloon, Senor Frogs — we have a lot of customers," Lake said. "We did the hotels as well. We did 20-pound bags for the cruise ships, bars and restaurants, and 10-pound bags for the hotels. We've been

around a long time." Express Ice — which began in 1992 as Lake's Ice before changing its name to Express Ice two years later - survived Hurricane Marilyn in 1995 with little damage, according to Lake.

Hurricane Irma almost proved to be

more devastating, ripping the roof off the building housing the company's ice-making equipment, and damaging the condenser to its main ice-making machine.

"We had to go find the condenser, fans and cooling tower. It was blown way over there," Lake said, pointing to a spot about 100 yards away. "We had to get them and bring them back."

Still, Lake said that the company had stockpiled enough ice in its storage cooler and both of its delivery trucks to resume selling to the public the day after Irma. After making repairs to the generator and a smaller ice-making machine, Lake said they were back making ice the day after

"Yeah, I was surprised," Lake said. "We're still trying to get the big machine working, but we've got to get the Freon, the parts, the sensors. We've had to send

the day after Irma.

"We've got a fresh water well, so the main thing was power," he said. "We've got a generator, but when the roof went, the machines were running and the generator shut off. But we got the electrical running, ran a couple of pipes and we were good the next day."

Lake said that to keep from wearing out their only working ice-making machine, he's been limiting the production runs each day.

"We're here at 5:30 in the morning, we come back at 2:30 in the afternoon, and we're back here at 5:30-5:45 in the afternoon to get in a last batch before the curfew," Lake said. "This one machine is really helping us produce."

The availability of ice has produces long lines of customers at Express Ice each morning — some people showing up as early as 5 a.m. - looking to get a bag or two

It's been trouble free, too, according to Lake

"We had the crowd going out to the road, but it's eased off some," he said, "So far, we've had no fights, we've had no arguments. I've got to give a shout out to the community for that, thank them for not bringing any drama here. Everybody come, they wait in line, they get their ice, they leave.

For the most part, we've had no commotion here. We have a two-bag limit, and sometimes we had to have a one-bag limit," Lake said. "We just tell everybody, 'We'll start with one, you get that and go to the back of the line, and hopefully you'll get another one.' Everybody's cooperated, and been real nice."

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- Plaza Extra West, Estate Plessen.
- · Bi-Rite Supermarket, Estate Richmond, Christiansted.
- East Way Mini-Mart, Boetzberg,
- Christiansted. Abstract Manufacturing, Estate
- Whim, Frederiksted. · Gateway Service Station, Peter's Rest. Christiansted.

#### St. John

· Pine Peace Mini-Mart, Cruz Bay.

#### St. Thomas

- Plaza Extra,
- Tutu Park Mall. · Gottlieb's Quick-Way Service Center, Estate Constant. Charlotte Amalie.
- · Express Ice, Smith Bay.
- · Wala Ice, Estate Bovoni, Charlotte Amalie.

Source: V.I. Department of Licensing and Consumer Affairs

## V.I. Montessori School teacher with history of amnesia still missing

By SUZANNE CARLSON

Daily News Staff

ST. THOMAS - The search continues for missing Montessori teacher Hannah Upp.

V.I. Police Commissioner Delroy Richards Sr. said Wednesday the department has received no new information about her disappearance.

Upp was last seen on the morning of Sept. 14 leaving her home, and this is the longest period that she has been missing. The next day, a construction crew at Sapphire Beach found Upp's car keys, clothing and sandals by the beach bar. Her car was also located at Sapphire with her purse phone wallet and ID inside.

Friends orgasearch nized a party for Upp in the area and were

desperate to find her before Hurricane was last seen, she remains missing.

Hannah Upp

Maria hit. But three weeks after she Twice before, Upp has disappeared

suddenly, and it's believed she may suffer from an extremely rare form of amnesia known as dissociative fugue. Individuals in such a fugue state are able to perform the normal functions of life but are unable to remember any personal details and may be unsure of who they are. Sufferers also frequently travel with no clear destination.

"We have reason to believe that she has entered a dissociative fugue state" friend and fellow Montessori school teacher Maggie Guzman said. "She may be high-functioning, and if she's found, she should immediately be brought to a hospital or the police should be called because she may resist."

In 2008, Upp was found by a ferry crew floating facedown in the Hudson River in New York City after having gone missing for 17 days. She told the New York Times at the time that she had no memory of the incident, and it felt like only 10 minutes had passed since she entered the fugue state

Upp went missing again in 2013 in Maryland, and was found two days later after friends launched a search.

Jake Bradley has also been helping

to lead searches for Upp, and said on Sept. 25 that his team has "done all the physical searching that I think we can do," and they are hoping Upp might recognize herself on a poster.

Upp is described as 5 feet 7 inches tall with brown eyes and short, light brown hair. She may be wearing a bathing suit or shorts and a sports bra.

Anyone who has seen Upp or has information about her location is asked to report it immediately to **911**, or call Maggie Guzman at **340-474-9774**. For more information, visit "Find Hannah Upp" on Facebook.

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ST CROIX

A Pulitzer Prize-Winning Newspaper

TORTOL A



Javerne Lake, co-owner of Express Ice in Smith Bay, St. Thomas, has been using the company's ice delivery trucks to store the ice bags that are filled during the afternoon for sale the following morning.

## Cold gold: With power out, ice a much-needed commodity

By BILL KISER Daily News Staff

ST. THOMAS — Javerne Lake may be one of the most popular people in Smith Bay these days. Just days after Hurricane Irma hit the Virgin Islands on Sept. 6, Lake's company was back in business, supplying the community with a much-needed commodity — ice.

These days, it could just as well be called "cold gold."

"It IS gold," said Smith Bay resident Tricia Williams as she waited to get a 10-pound bag of ice

from Lake.

With the power still out after Category 5 hurricanes Irma and Maria ravaged the territory, finding ice has become part of the daily routine for many residents, just like finding gas, food or water.

And with Gov. Kenneth Mapp saying that it could be around Christmas — nearly three months away — before electrical service is fully restored on St. Thomas, St. John and St. Croix, it could become even more valuable as the weeks drag on.



"Ice and gas is the most hectic thing right now, ice and gas," said Lake, who co-owns Express Ice with his uncle, Lake's Chicken Fry restaurant owner Louis Lake.

"We have a lot of customers, but we're not delivering to any businesses now because we're trying to cater to the community. Hopefully before Christmas we get power, hopefully."

According to information from the V.I. Department of Licensing and Consumer Affairs, Express Ice is one of five companies on St. Thomas, and 11 territorywide, in the business of making ice.

Most produce the ice for their own use, such as grocery stores and convenience stores. But Express Ice is one of two on St. Thomas that sells their ice to businesses that either use the product themselves or resell it to the public.

That's what the Lakes do at Express Ice.

"We did the cruise ship dock [at Havensight], Blackbeard's Castle, 1849, Caribbean Saloon, Senor Frogs — we have a lot of customers,"

Lake said. "We did the hotels as well. We did 20-pound bags for the cruise ships, bars and restaurants, and 10-pound bags for the hotels. We've been around a long time."

Express Ice — which began in 1992 as Lake's Ice before changing its name to Express Ice two years later — survived Hurricane Marilyn in 1995 with little damage, according to Lake.

Hurricane Irma almost proved to be more devastating, ripping the roof off the building housing the company's ice-making equipment, and damaging the condenser to its main ice-making machine.

"We had to go find the condenser, fans and cooling tower. It was blown way over there," Lake said, pointing to a spot about 100 yards away. "We had to get them and bring them back."

Still, Lake said that the company had stockpiled enough ice in its storage cooler and both of its delivery trucks to resume selling to the public the day after Irma. After making repairs to the generator and a smaller ice-making machine, Lake said they were back making ice the day after that.

"Yeah, I was surprised," Lake said. "We're still trying to get the big machine working, but we've got to get the Freon, the parts, the sensors. We've had to send away for the parts. But we were selling ice the day after Irma.

"We've got a fresh water well, so the main thing was power," he said. "We've got a generator, but when the roof went, the machines were running and the generator shut off. But we got the electrical running, ran a couple of pipes and we were good the next day."

Lake said that, to keep from wearing out their only working ice-making machine, he's been limiting the production runs each day.

"We're here at 5:30 in the morning, we come back at 2:30 in the afternoon, and we're back here at 5:30-5:45 in the afternoon to get in a last batch before the curfew," Lake said. "This one machine is really helping us produce."

The availability of ice has produces long lines of customers at Express Ice each morning — some people showing up as early as 5 a.m. — looking to get a bag or two.

It's been trouble free, too, according to Lake.

"We had the crowd going out to the road, but it's eased off some," he said. "So far, we've had no fights, we've had no arguments. I've got to give a shout out to the community for that, thank them for not bringing any drama here. Everybody come, they wait in line, they get their ice, they leave.

"For the most part, we've had no commotion here. We have a two-bag limit, and sometimes we had to have a one-bag limit," Lake said. "We just tell everybody, 'We'll start with one, you get that and go to the back of the line, and hopefully you'll get another one.' Everybody's cooperated, and been real nice."





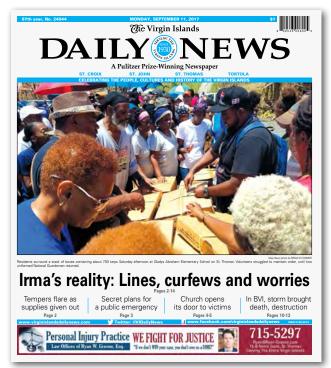
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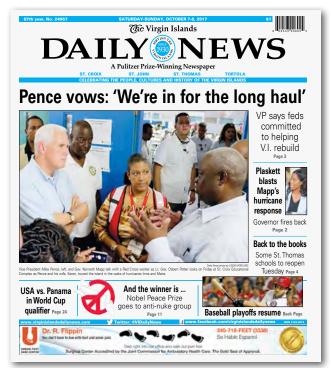
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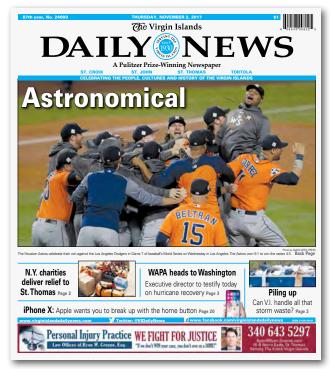


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